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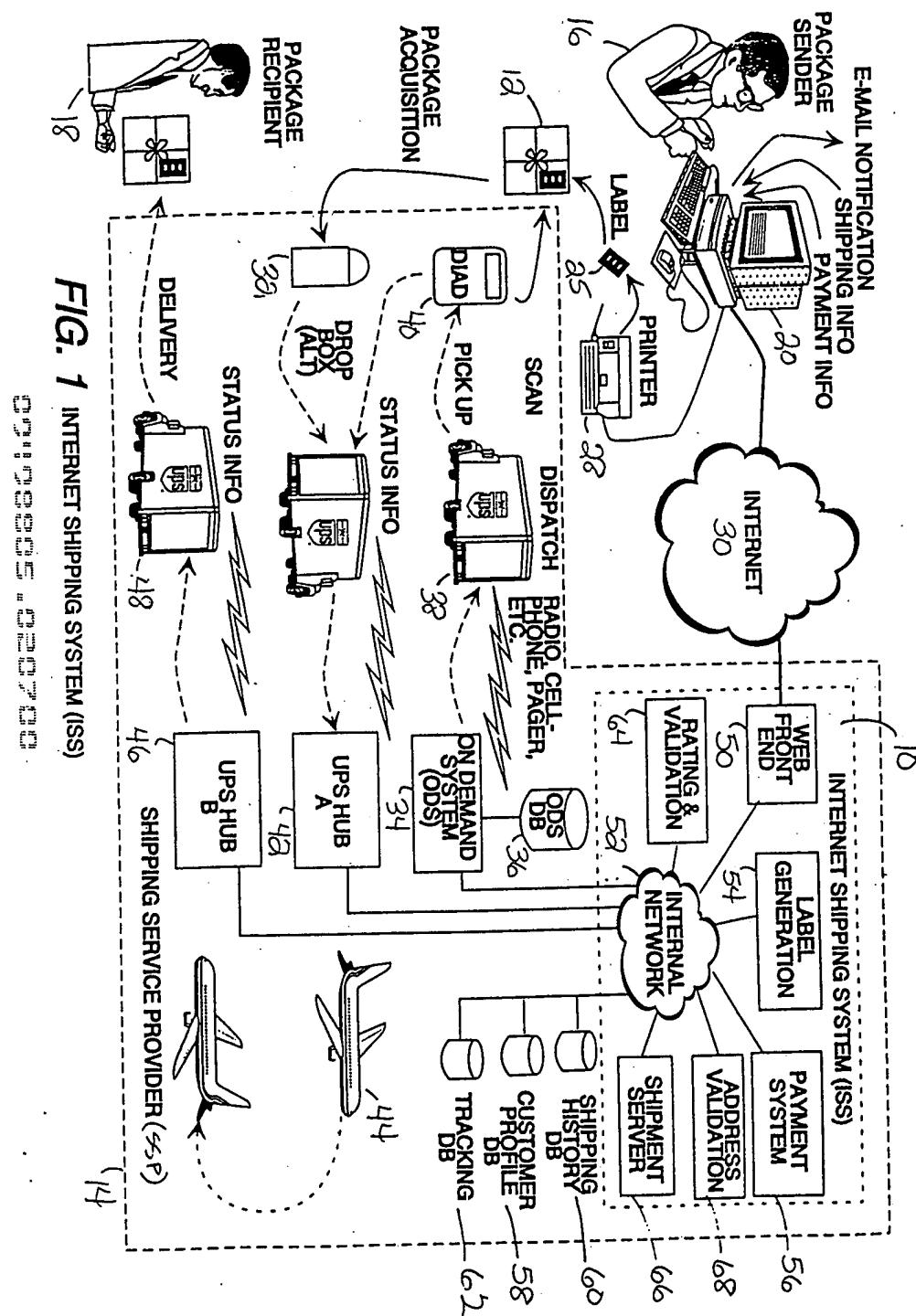


FIG. 1 INTERNET SHIPPING SYSTEM (ISS)

021123205 - 020700

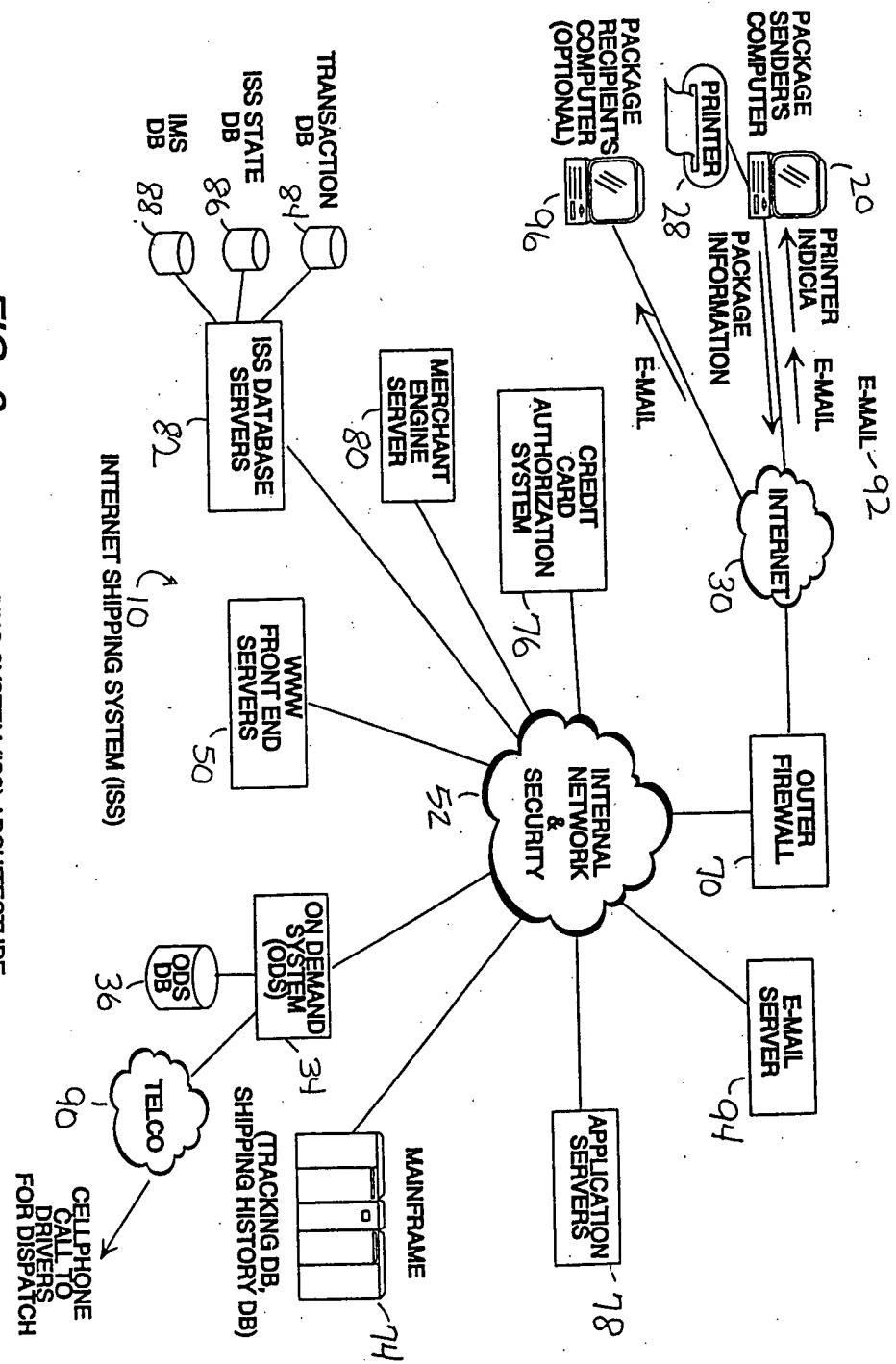


FIG. 2 INTERNET SHIPPING SYSTEM (ISS) ARCHITECTURE

2014/09/25 02:23:27 001

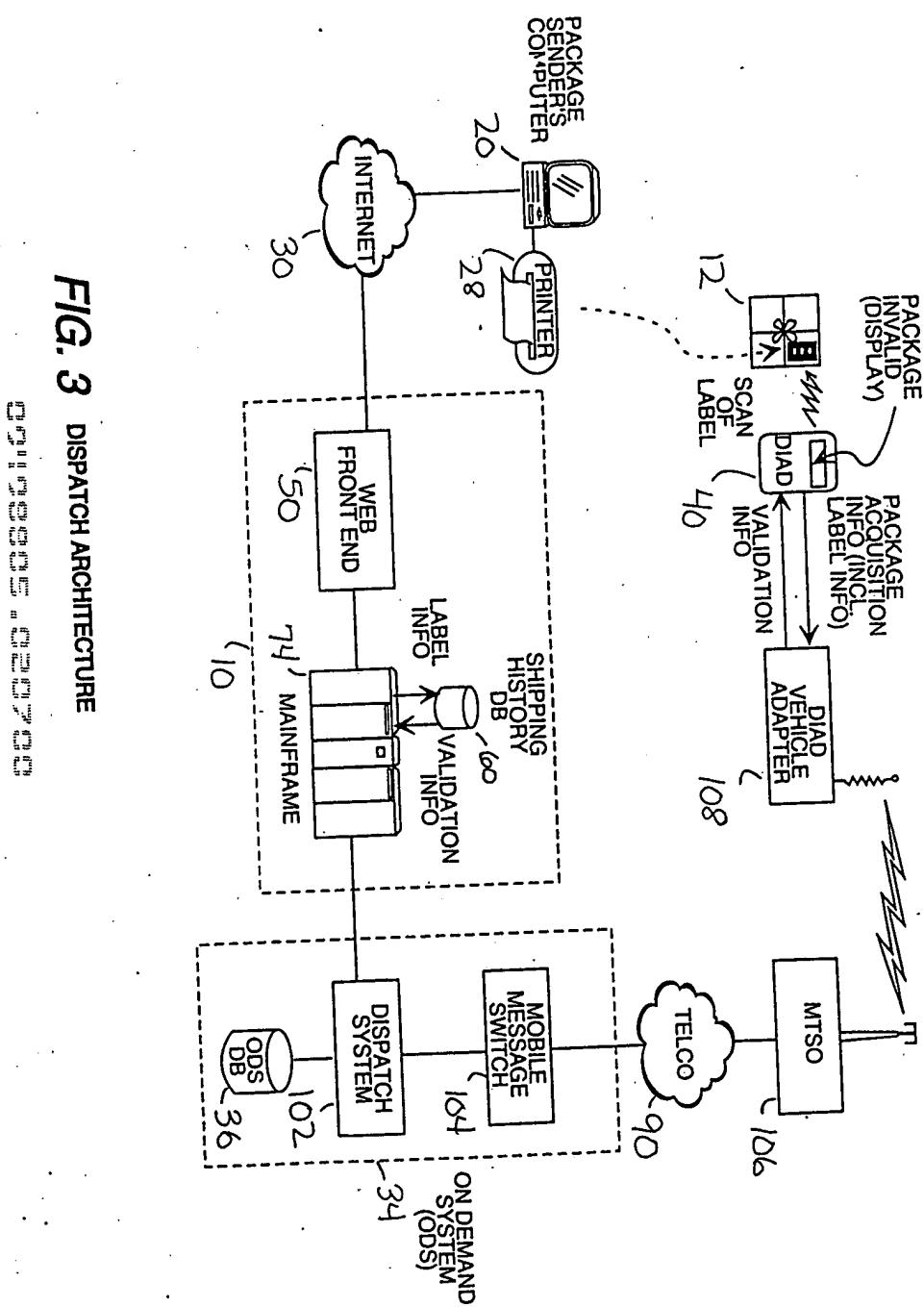
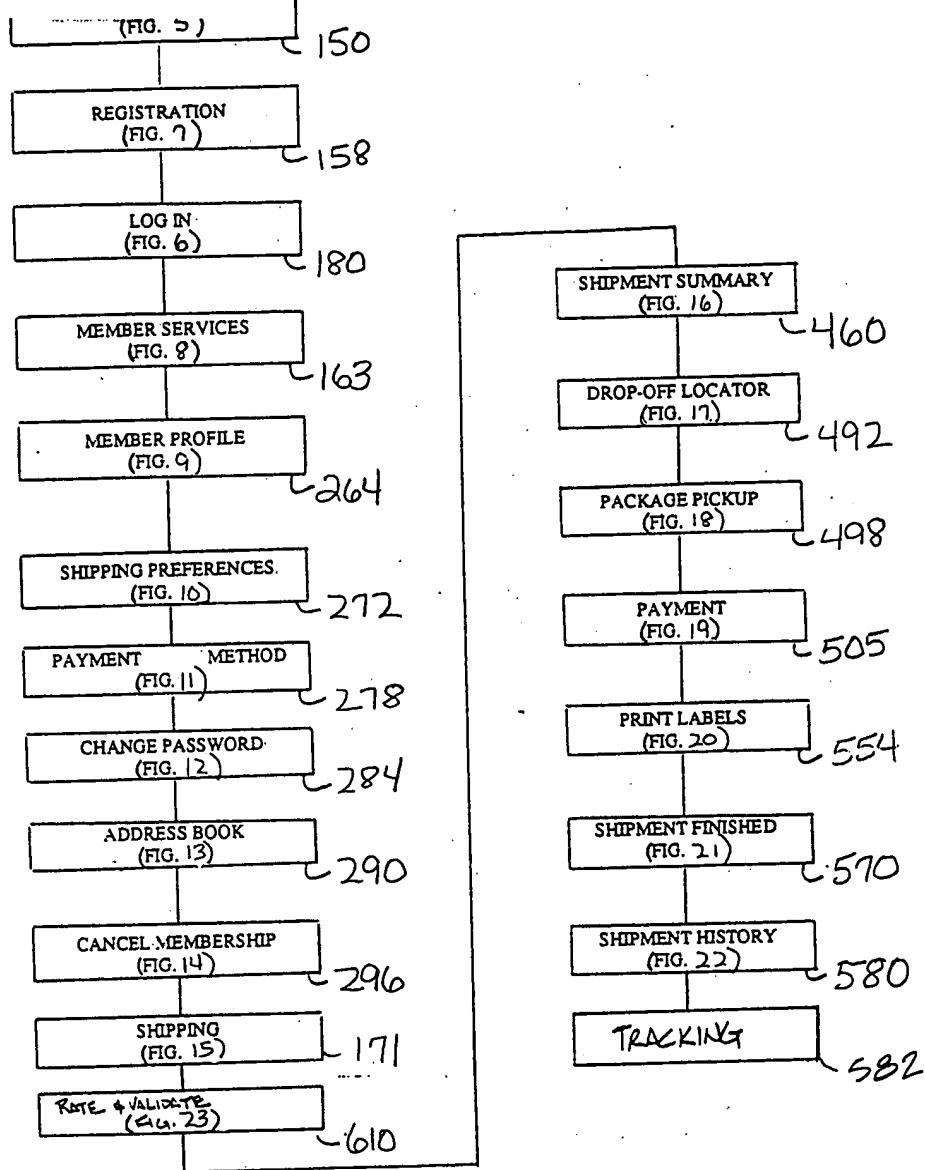


FIG. 3 DISPATCH ARCHITECTURE

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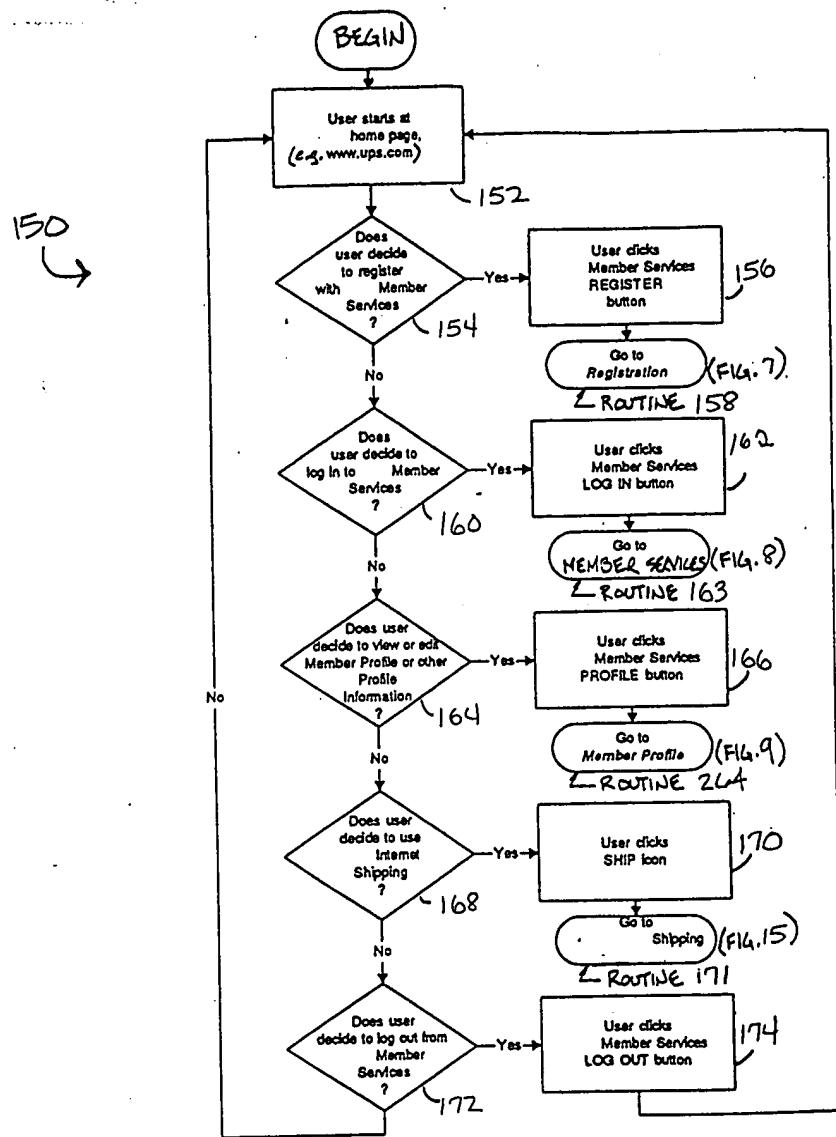


PROCESSES & ROUTINES

FIG. 4

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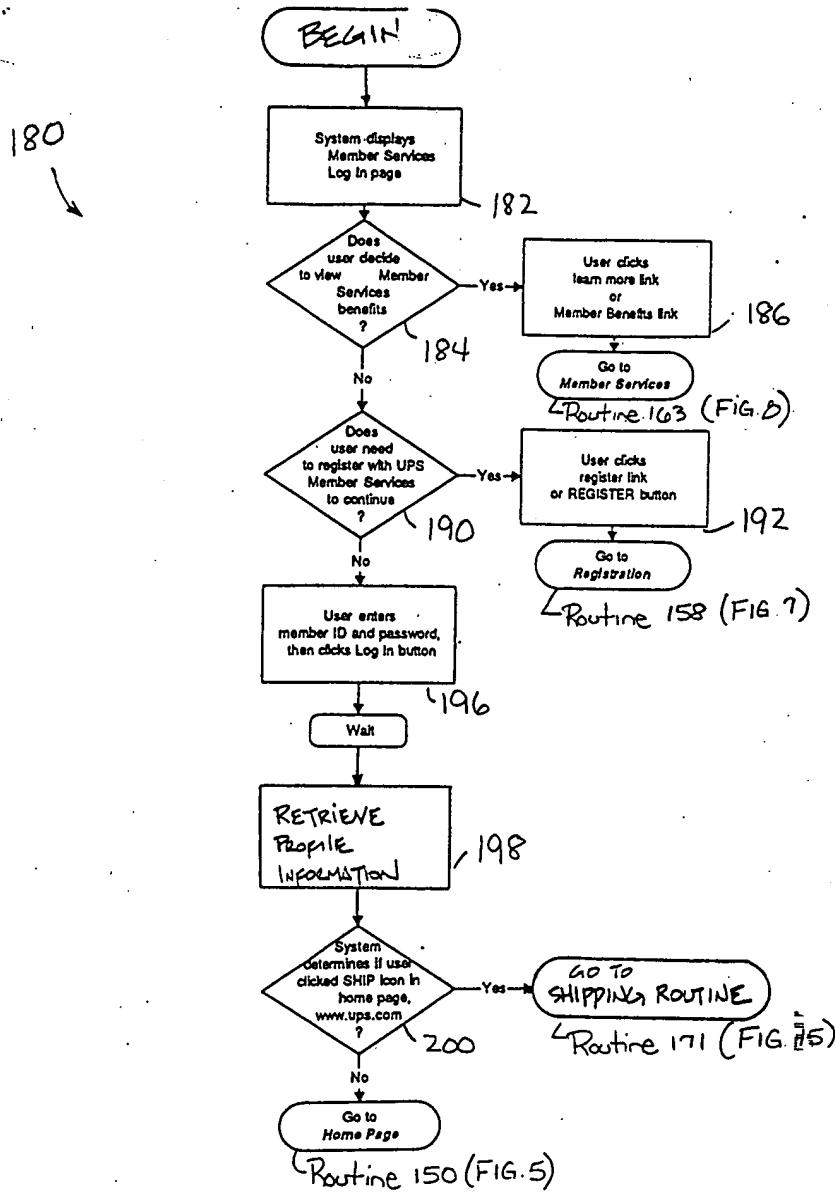
CONFIDENTIAL - SECURITY INFORMATION



HOME PAGE ROUTINE
Fig. 5.

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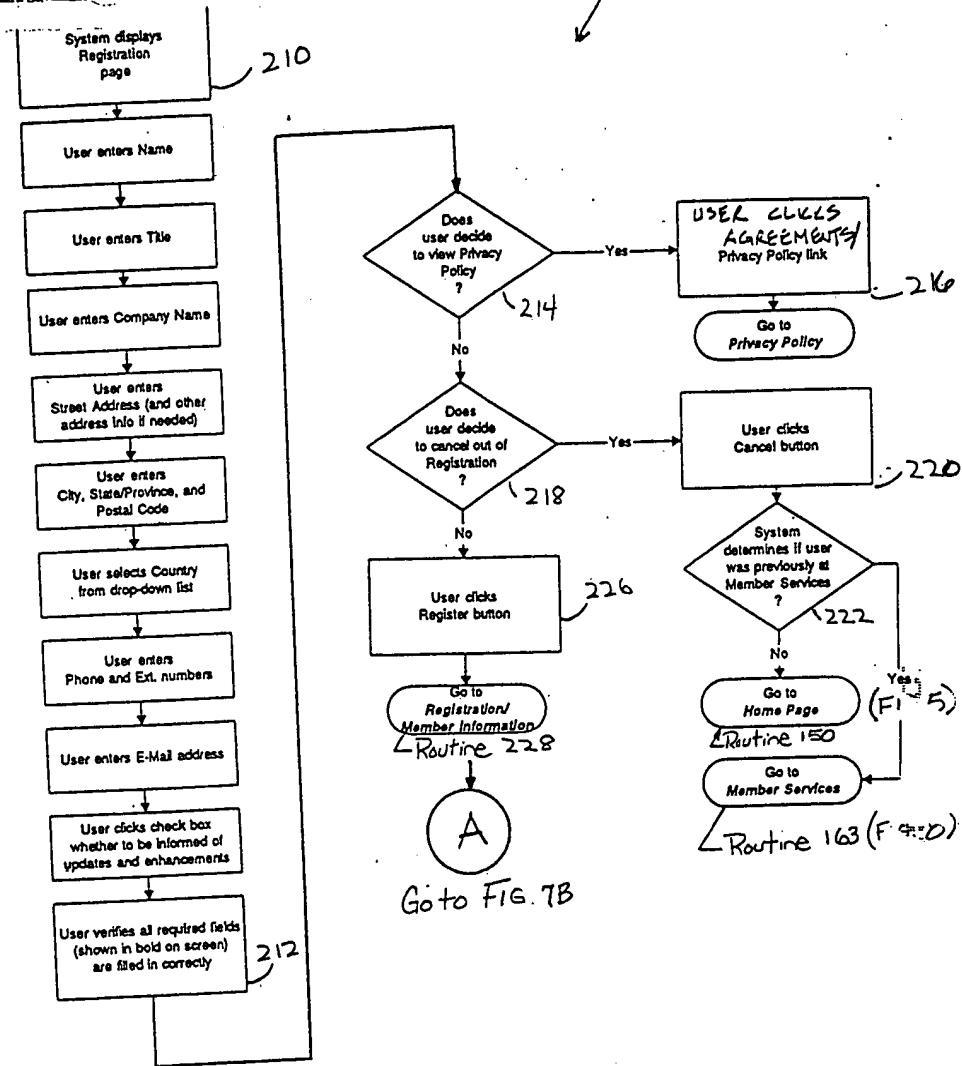
00211000000000000000000000000000



LOG IN ROUTINE

Fig. 6

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REGISTRATION Routine

**PRINT OF DRAWING
AS ORIGINALLY FL**

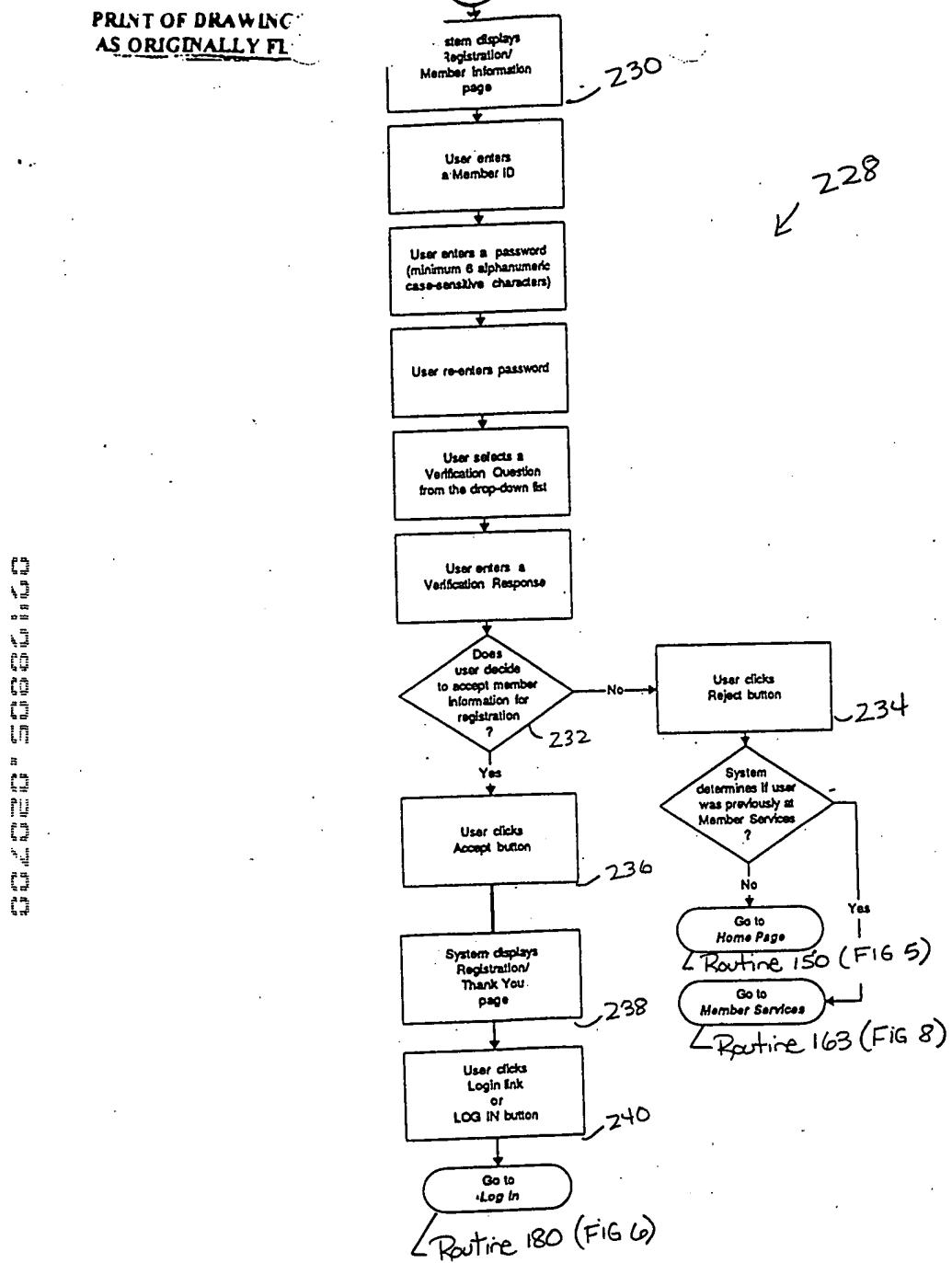
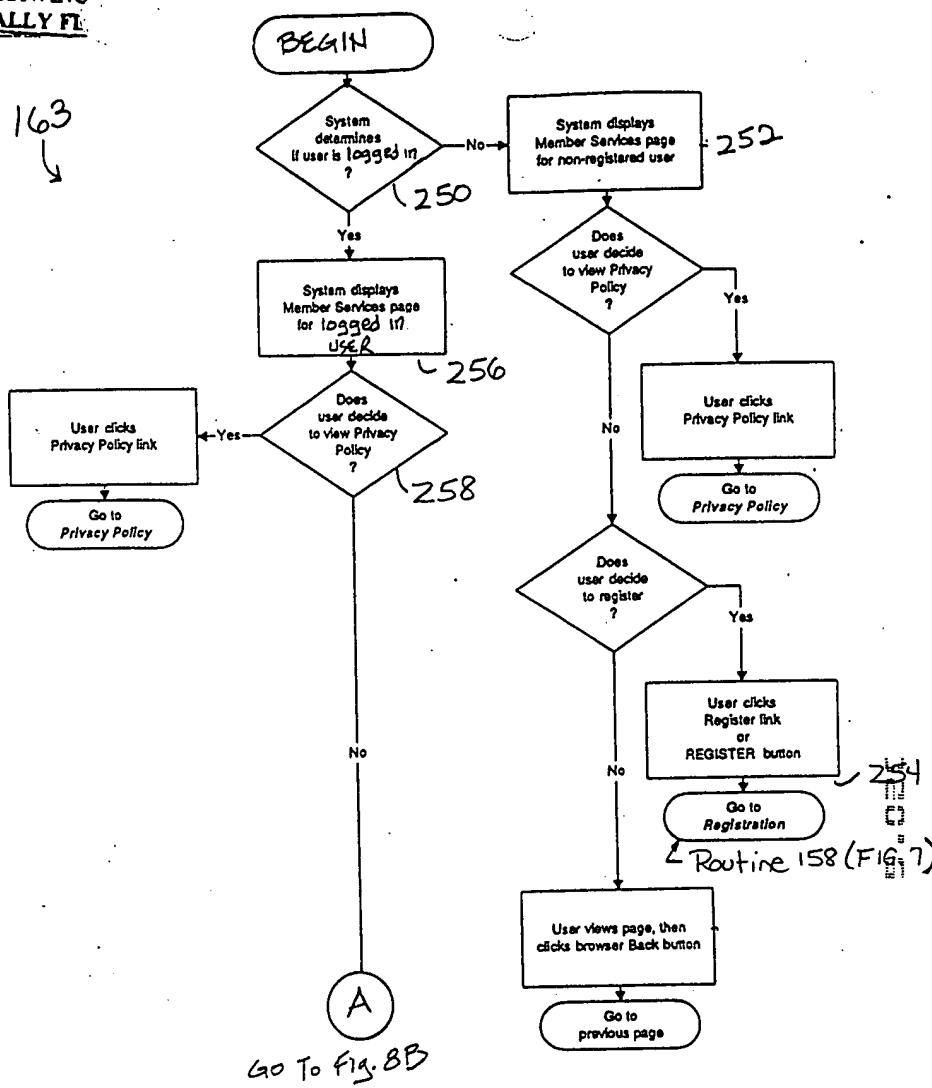


FIG. 7B

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00020000000000000000000000000000



MEMBER SERVICES ROUTINE

Fig. 8A

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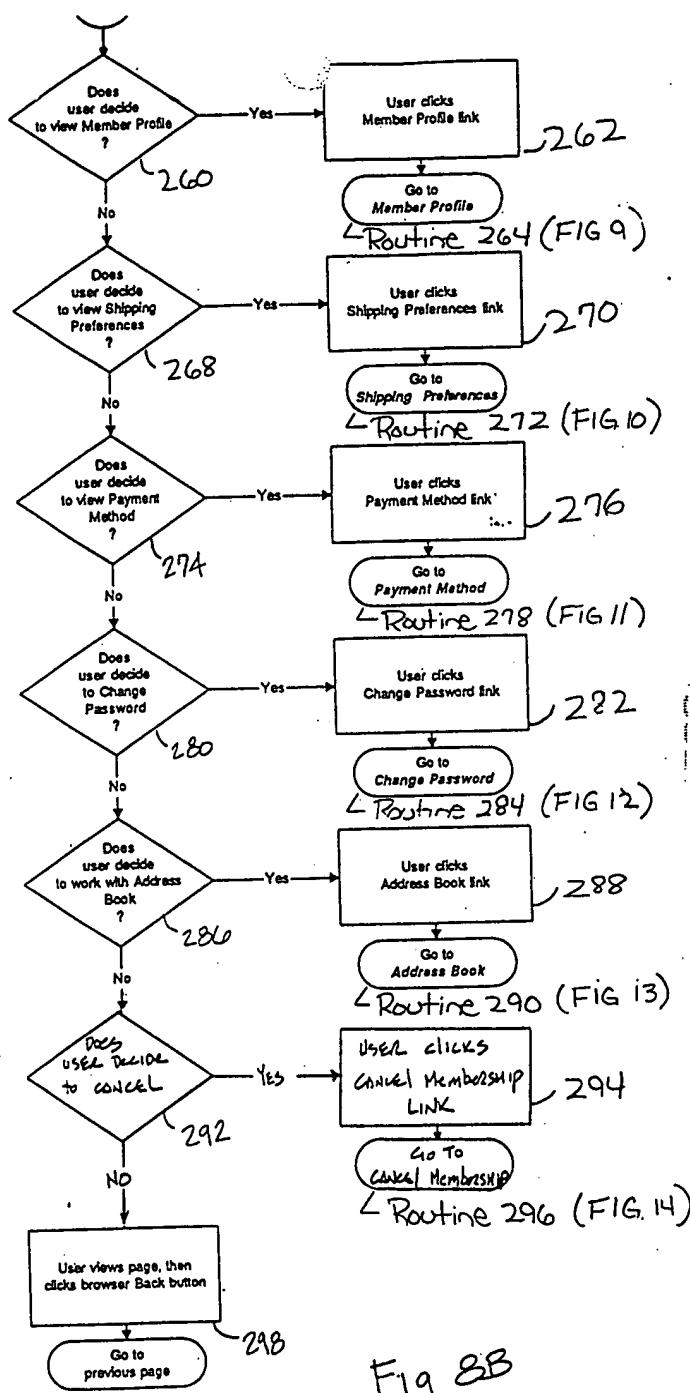
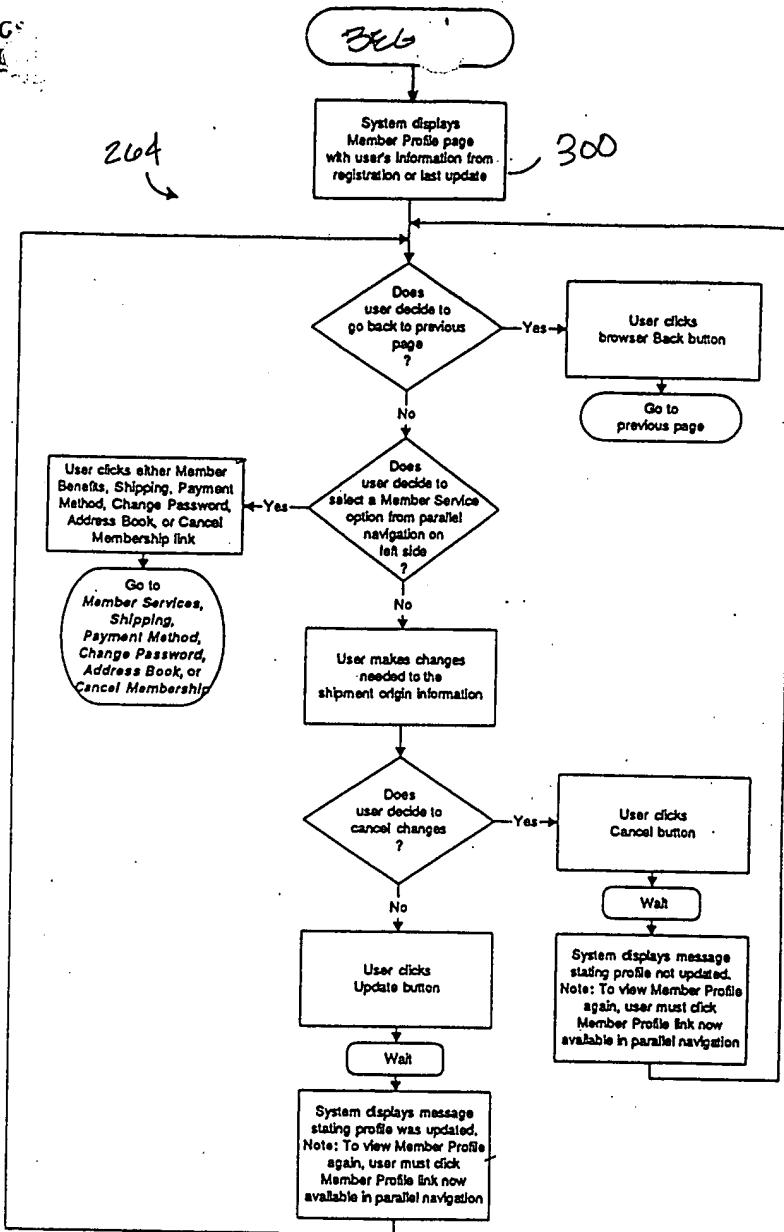


Fig 8B

PRINT OF DRAWINGS
AS ORIGINALLY FILED

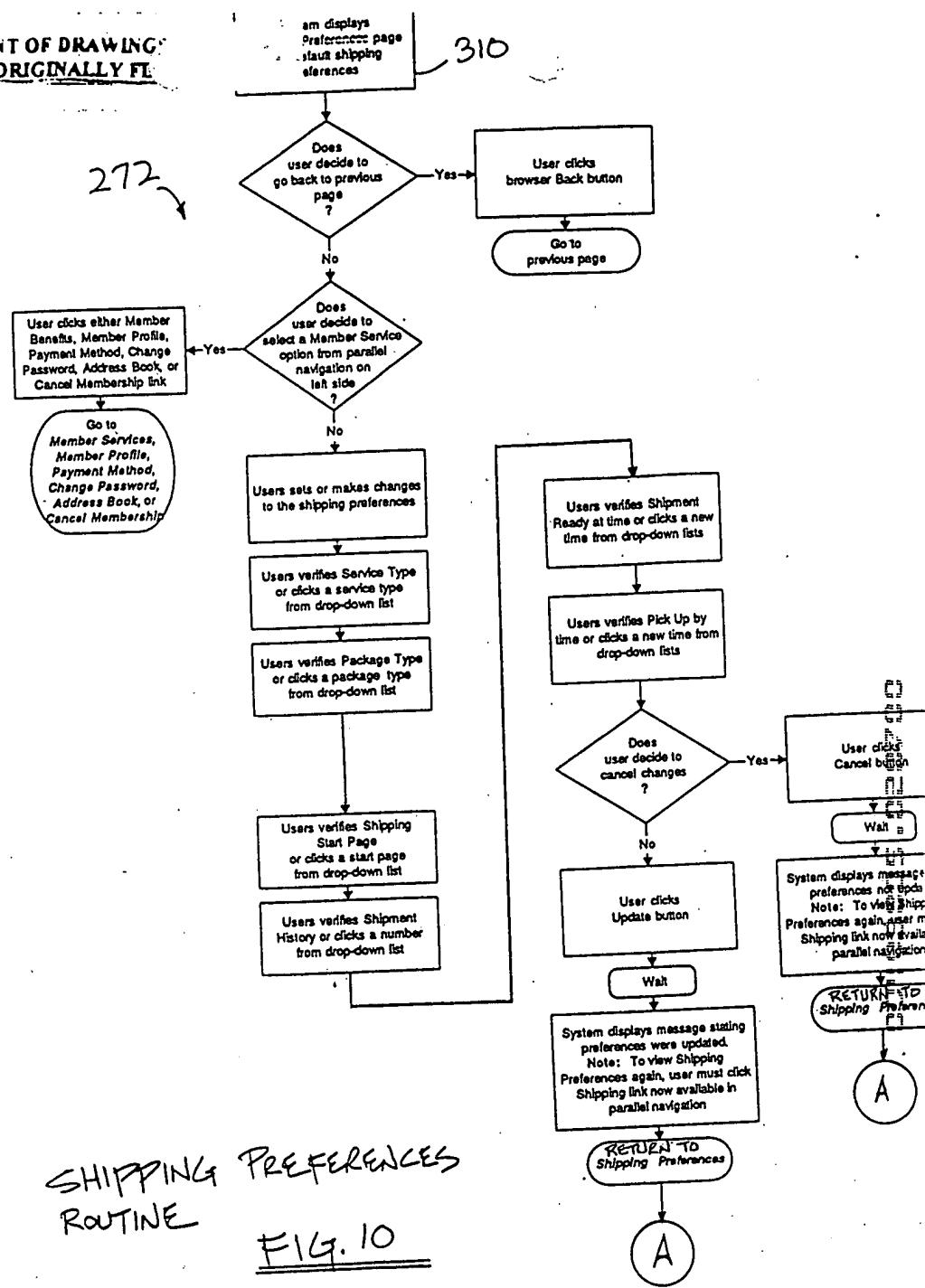
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MEMBER PROFILE ROUTINE
Fig. 9

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PRINT OF DRAWING AS ORIGINALLY FILED

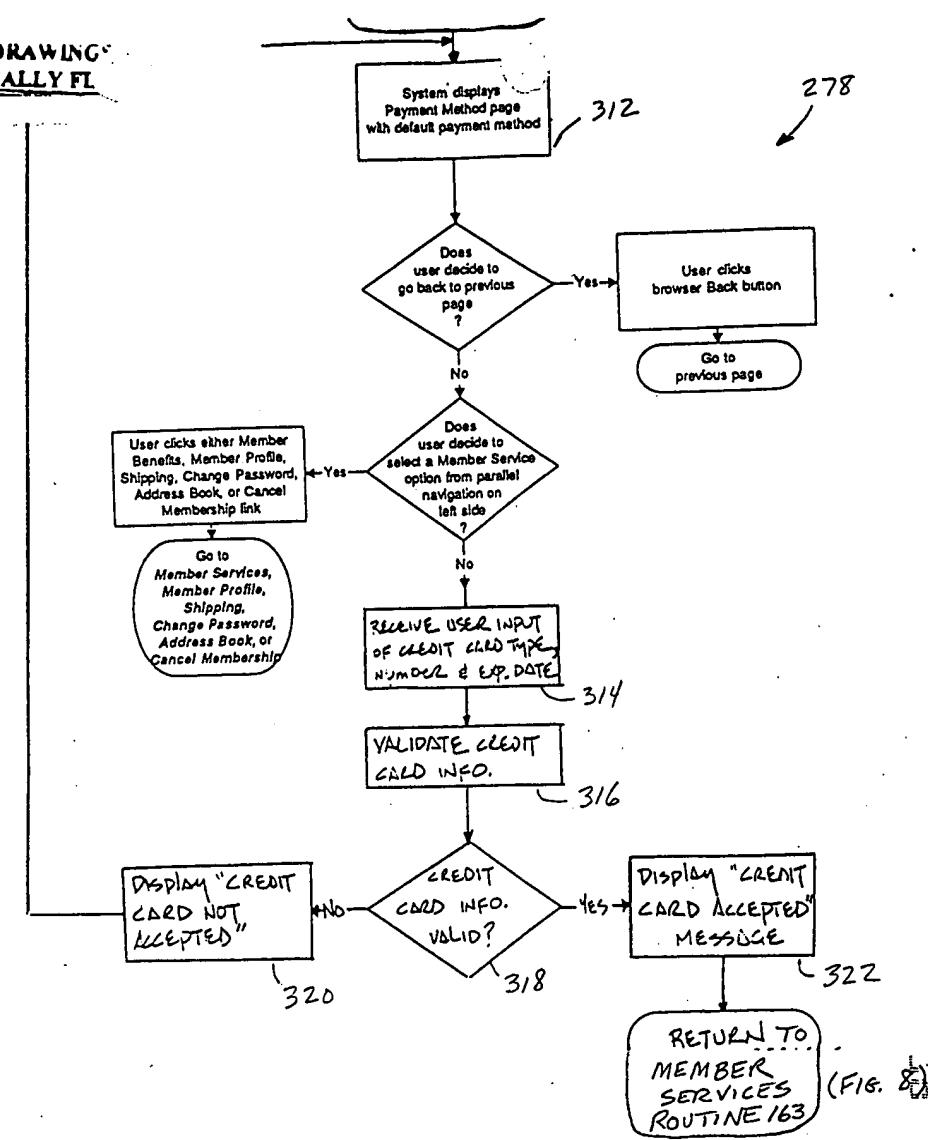


SHIPPING PREFERENCES
ROUTINE

FIG. 10

PRINT OF DRAWING
AS ORIGINALLY FILED

FIG. 11 - PAYMENT METHOD ROUTINE



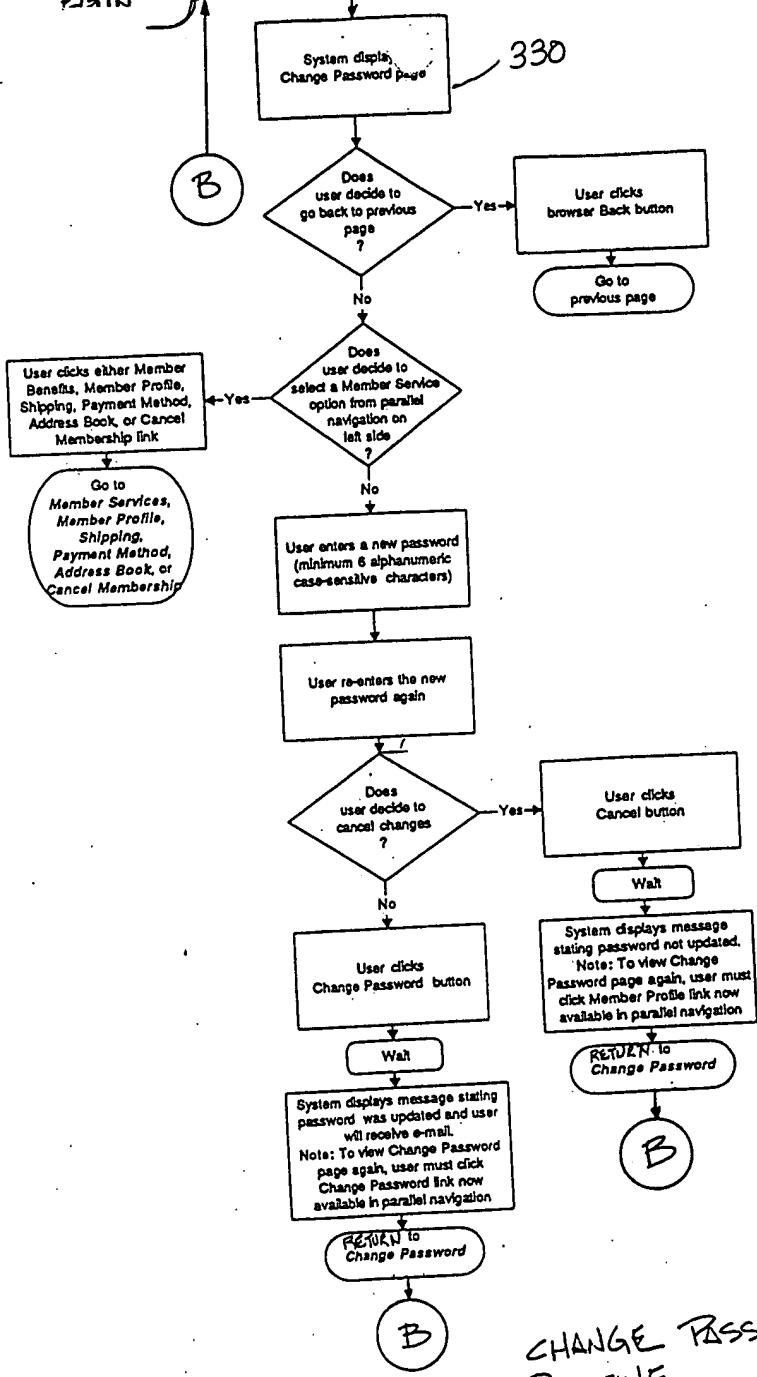
PAYMENT METHOD ROUTINE

FIG. 11

PRINT OF DRAWING
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SCANNED

284

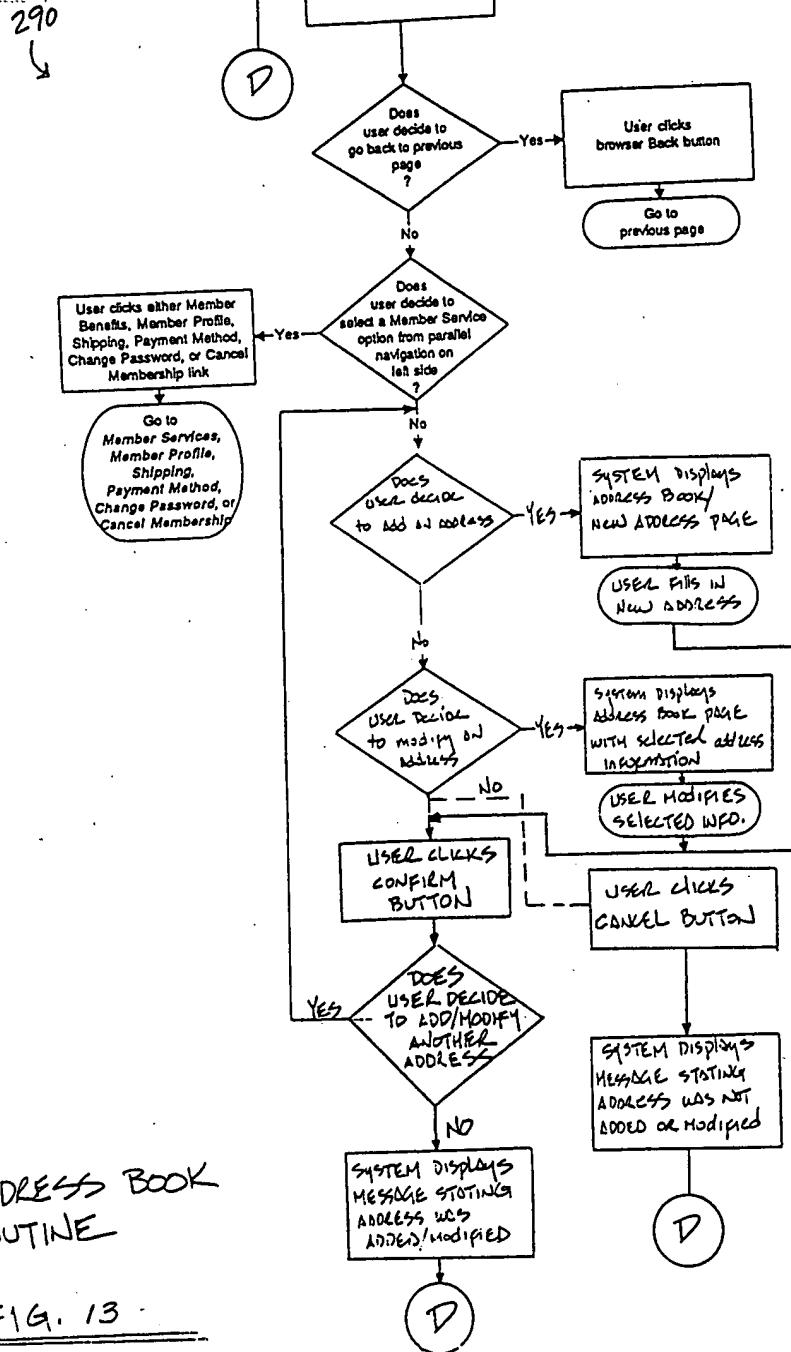


CHANGE PASSWORD
ROUTINE

FIG. 12

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D.C. INFO

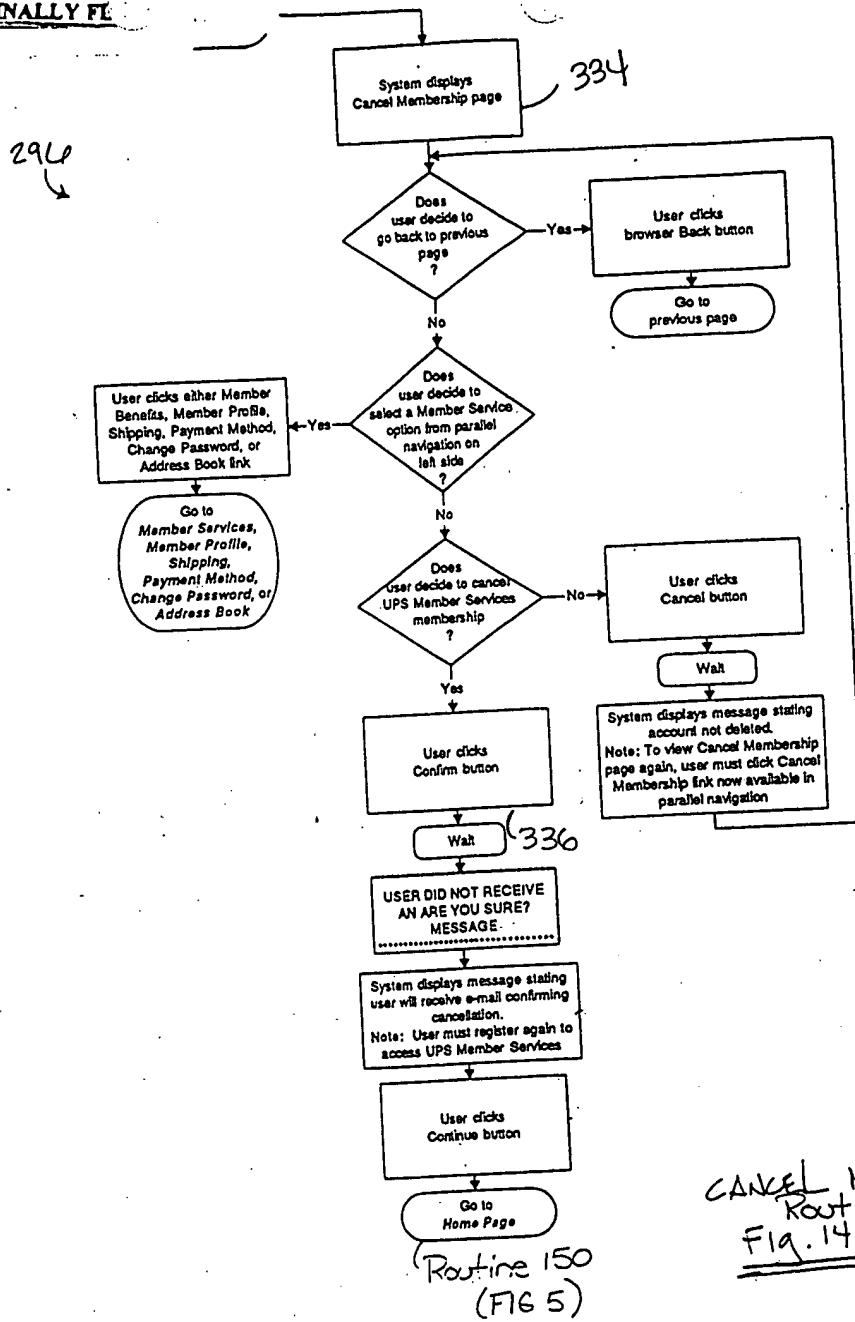


ADDRESS BOOK
ROUTINE

FIG. 13

PRINT OF DRAWING
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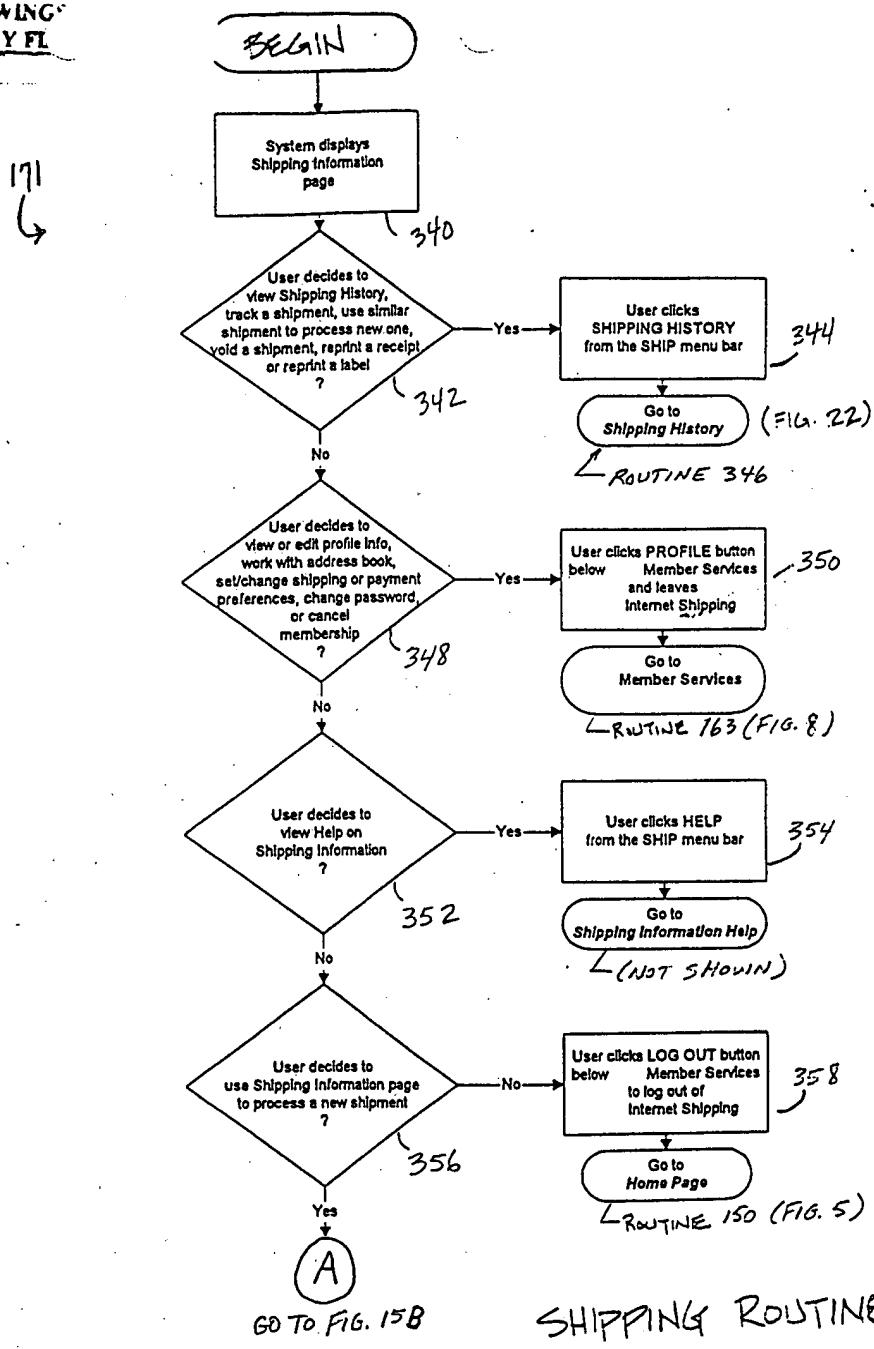
0042020 = 500000000000



CANCEL MEMBERS
Routine
Fig. 14

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PRINT OF DRAWING
AS ORIGINALLY FILED

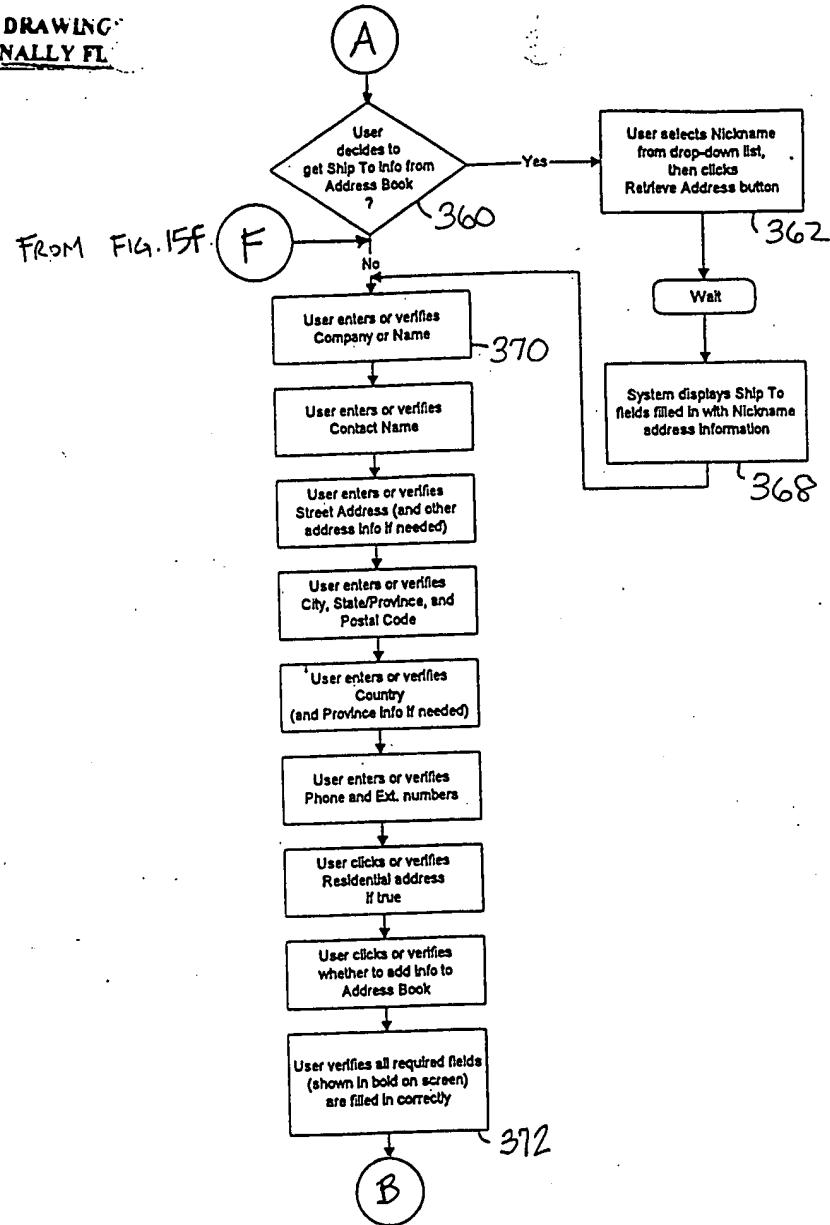


SHIPPING ROUTINE

FIG. 15A

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SEARCHED - SERIALIZED - INDEXED - FILED



Go To Fig. 15C

FIG. 15B

PRINT OF DRAWING
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SEARCHED - SERIALIZED

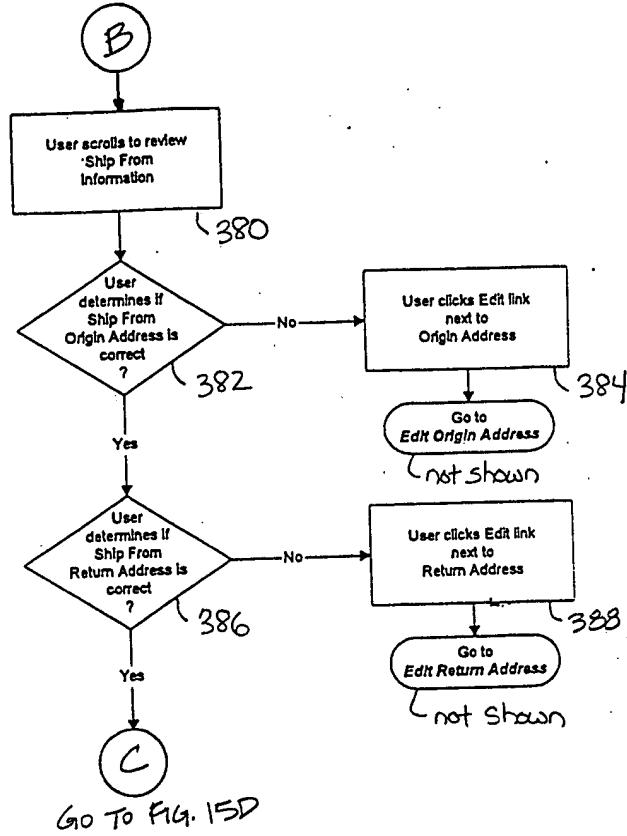


FIG. 15C

PRINT OF DRAWING AS ORIGINALLY FILED

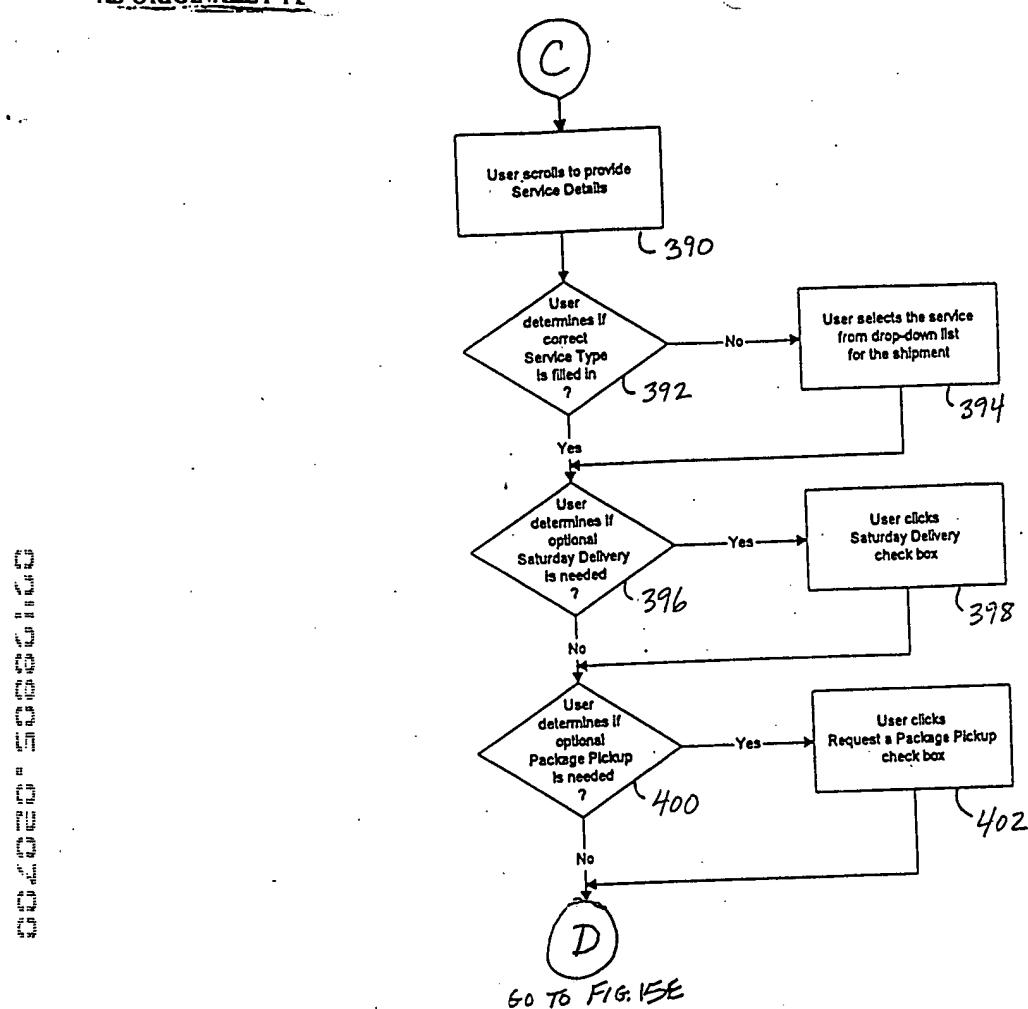
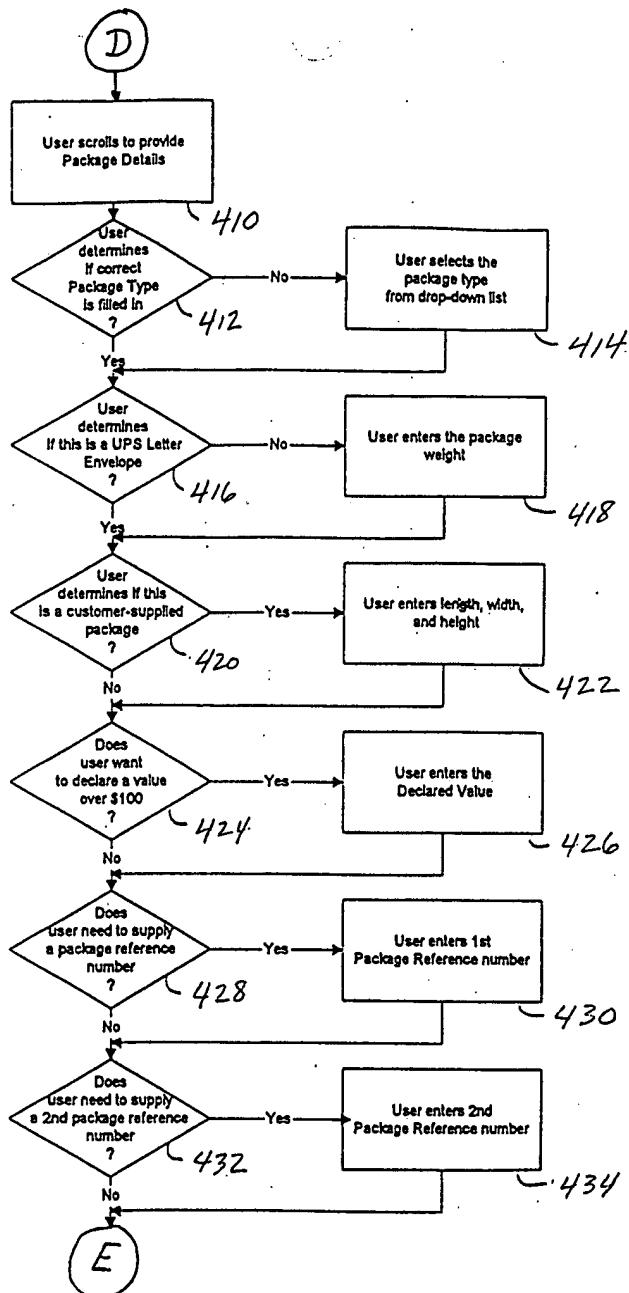


Fig. 15D

PRINT OF DRAWING
AS ORIGINALLY FILED

0022320 - 5000000000000000



Go To FIG. 15F

Fig. 15E

PRINT OF DRAWING
AS ORIGINALLY FILED

100-49000-5200000000

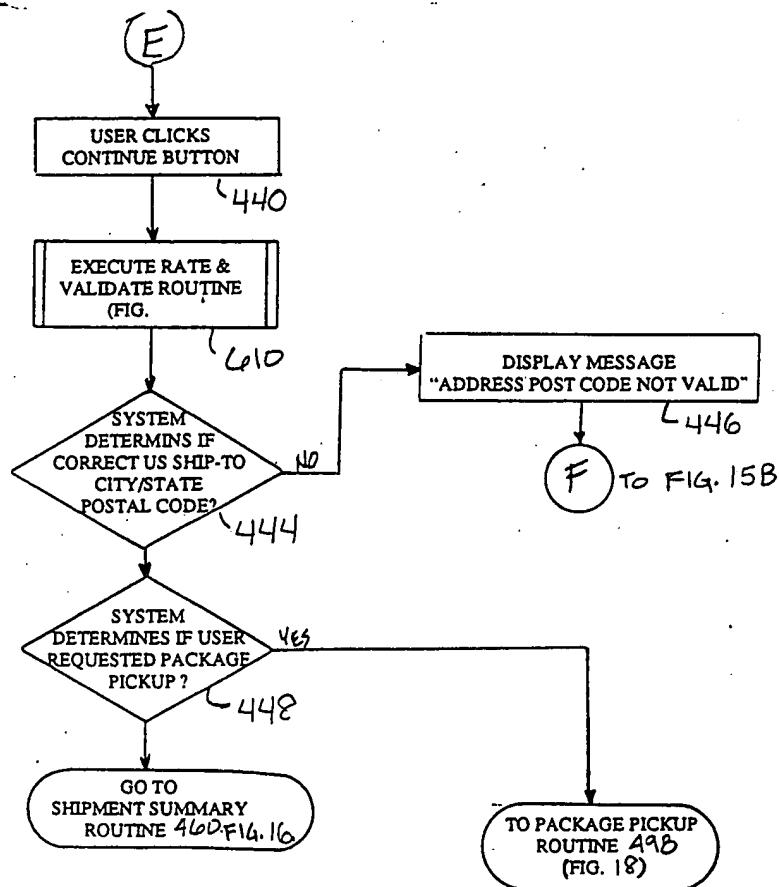
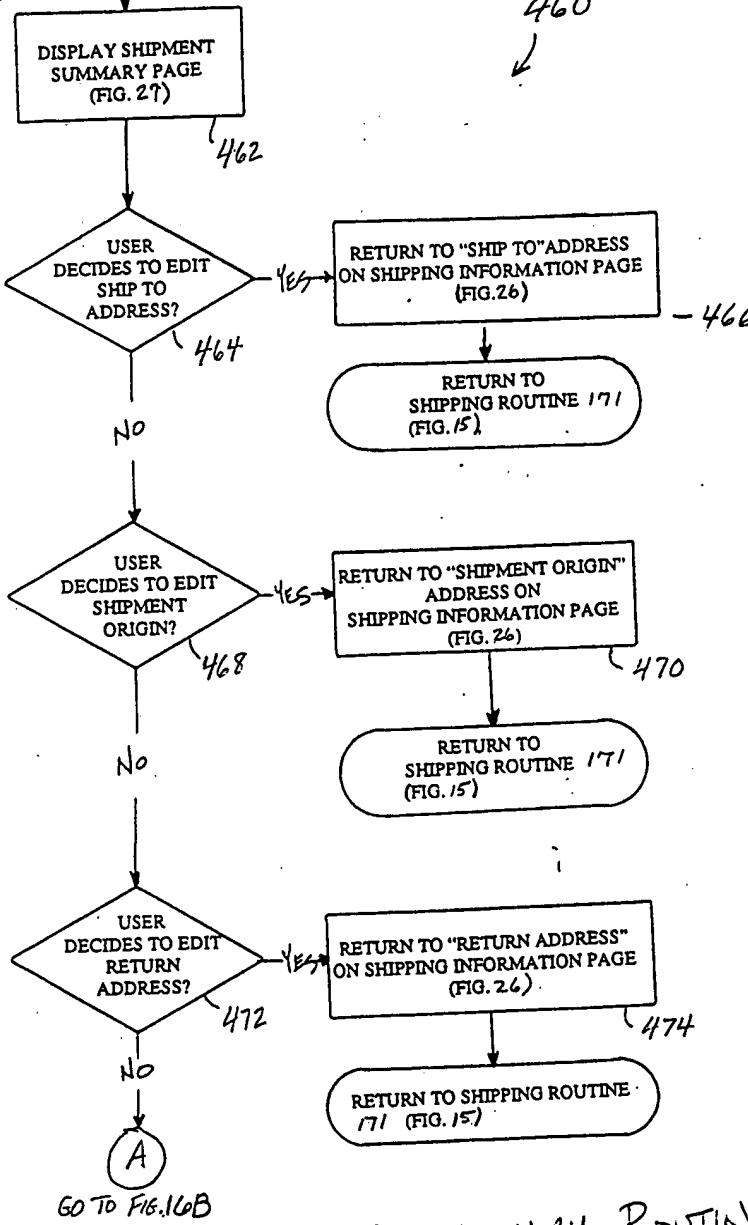


FIG. 15F

PRINT OF DRAWING
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FIG. 16C

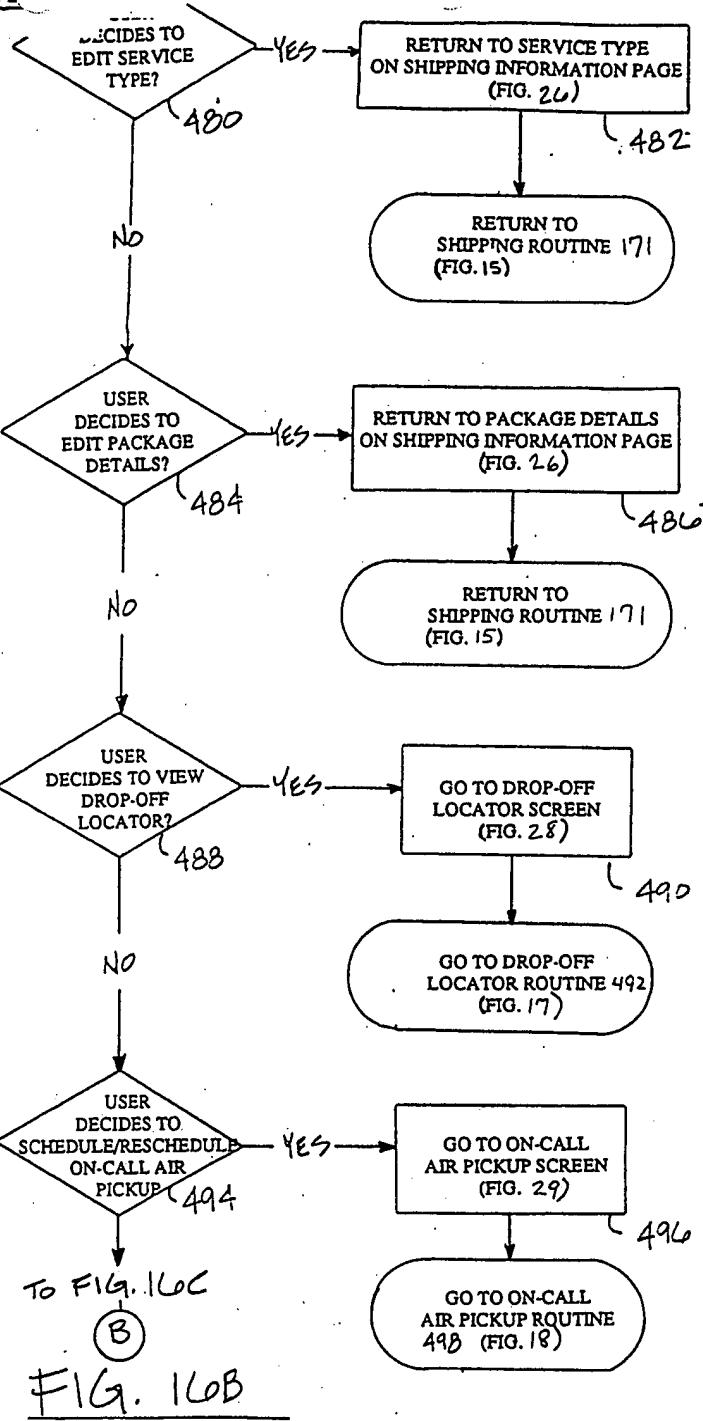


00000000000000000000000000000000

SHIPMENT SUMMARY ROUTINE

FIG. 16A

PRINT OF DRAWING
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00020000 * 5000000000

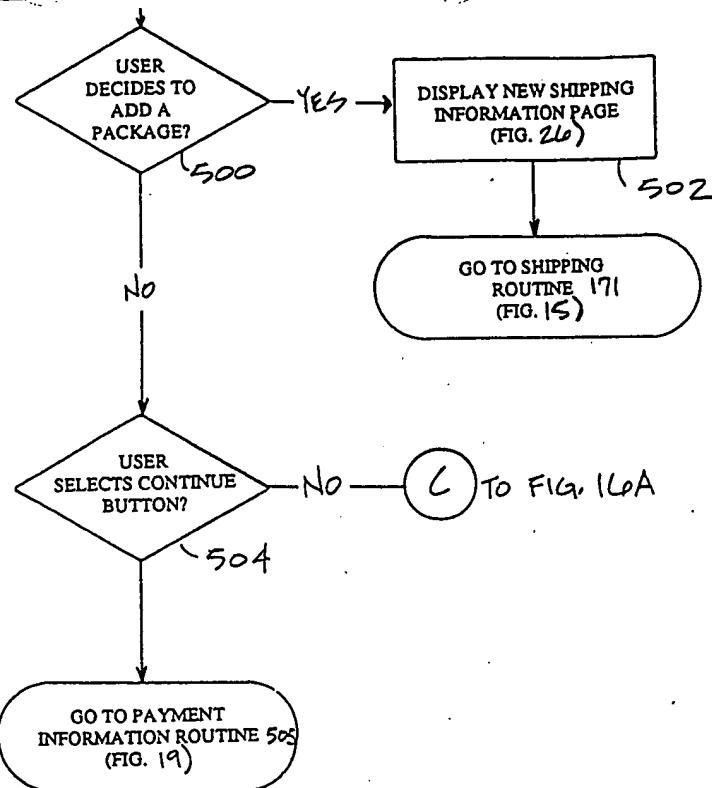
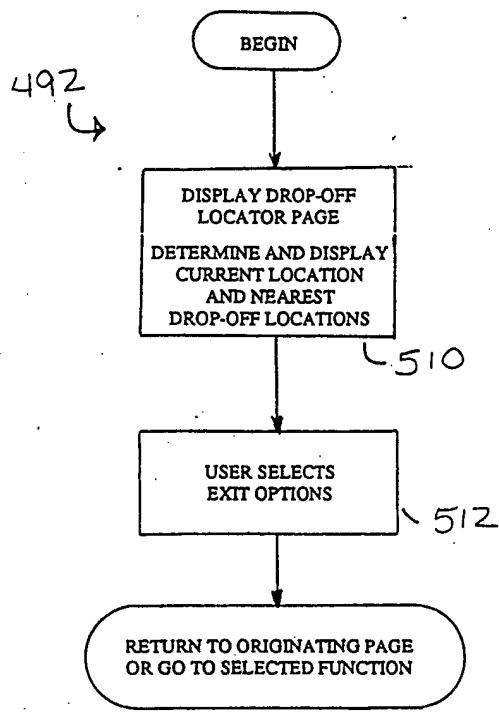


FIG. 16C

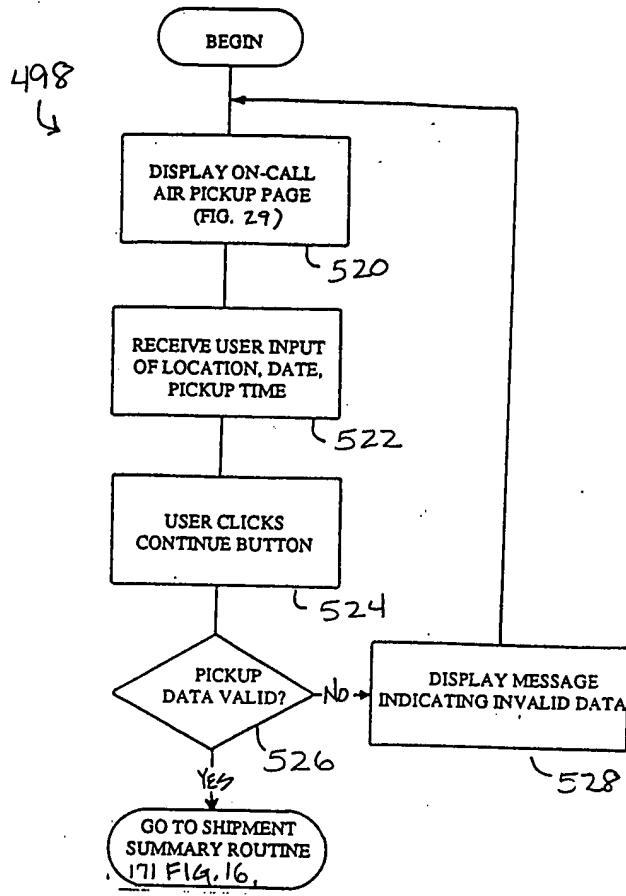
00040000 = 5000000000000000



DROP-OFF LOCATOR ROUTINE

FIG. 17

00040000-5032355112600

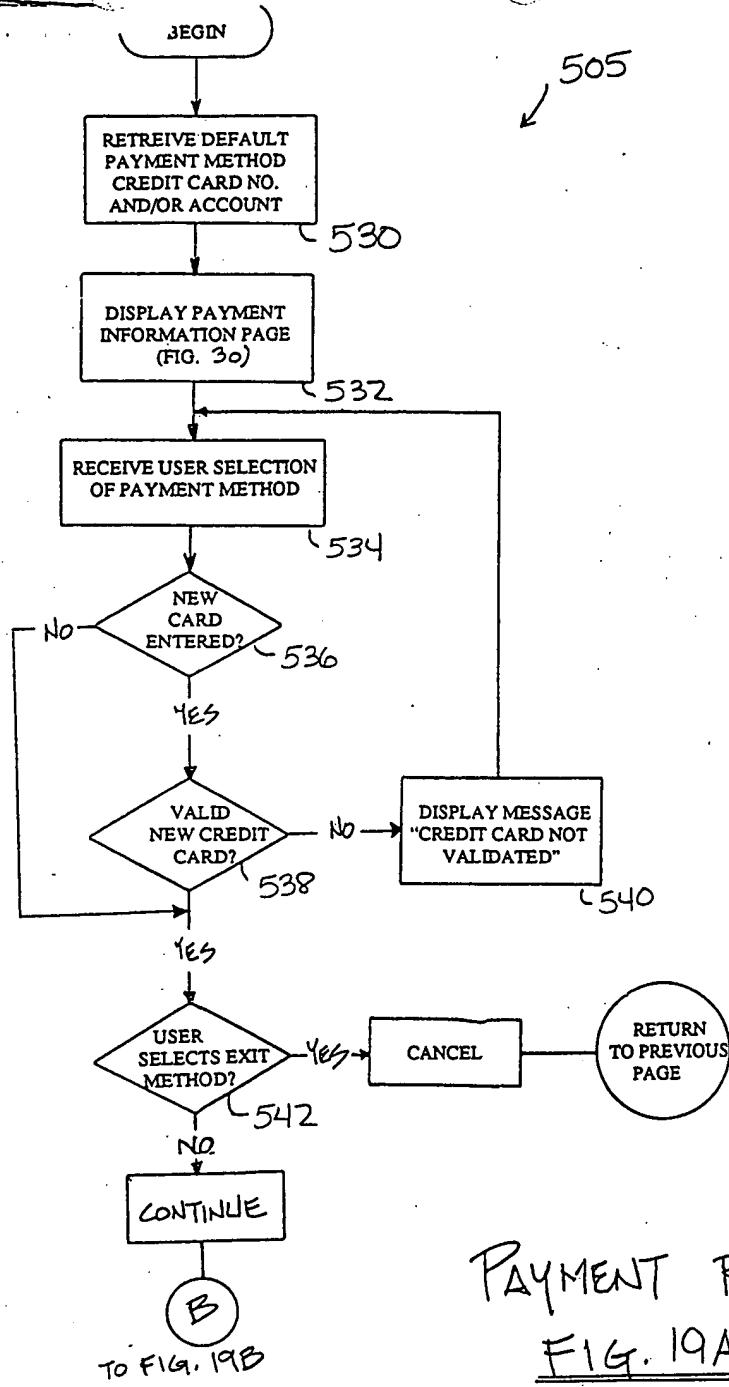


PACKAGE PICKUP ROUTINE

FIG. 18

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002000 - 500000 1900



PAYMENT ROUTINE
FIG. 19A

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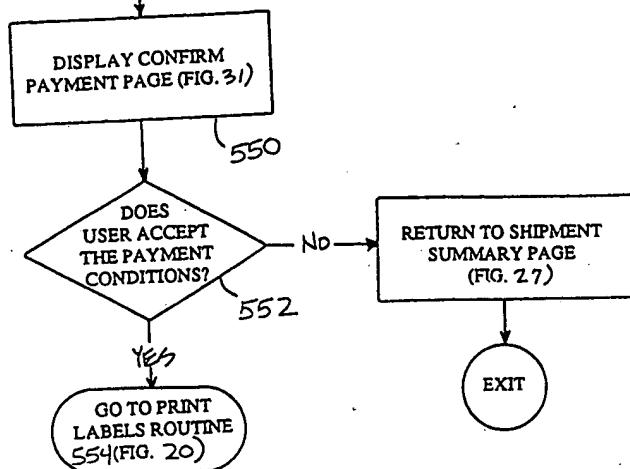
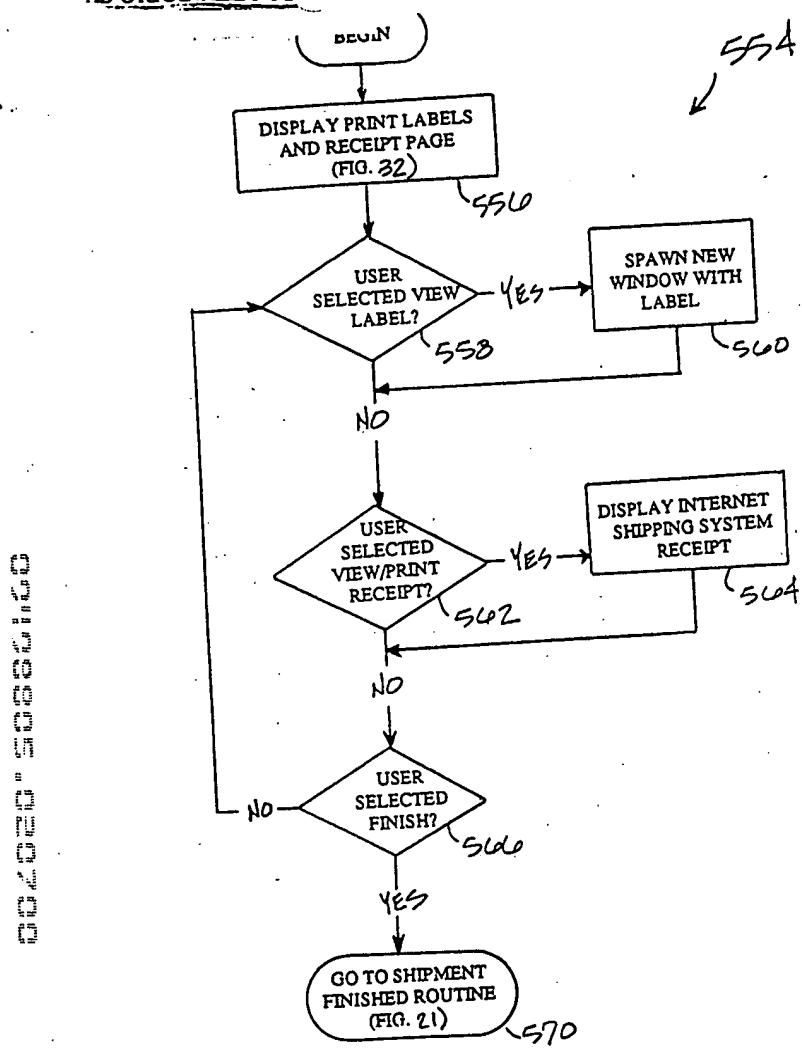


Fig. 19B

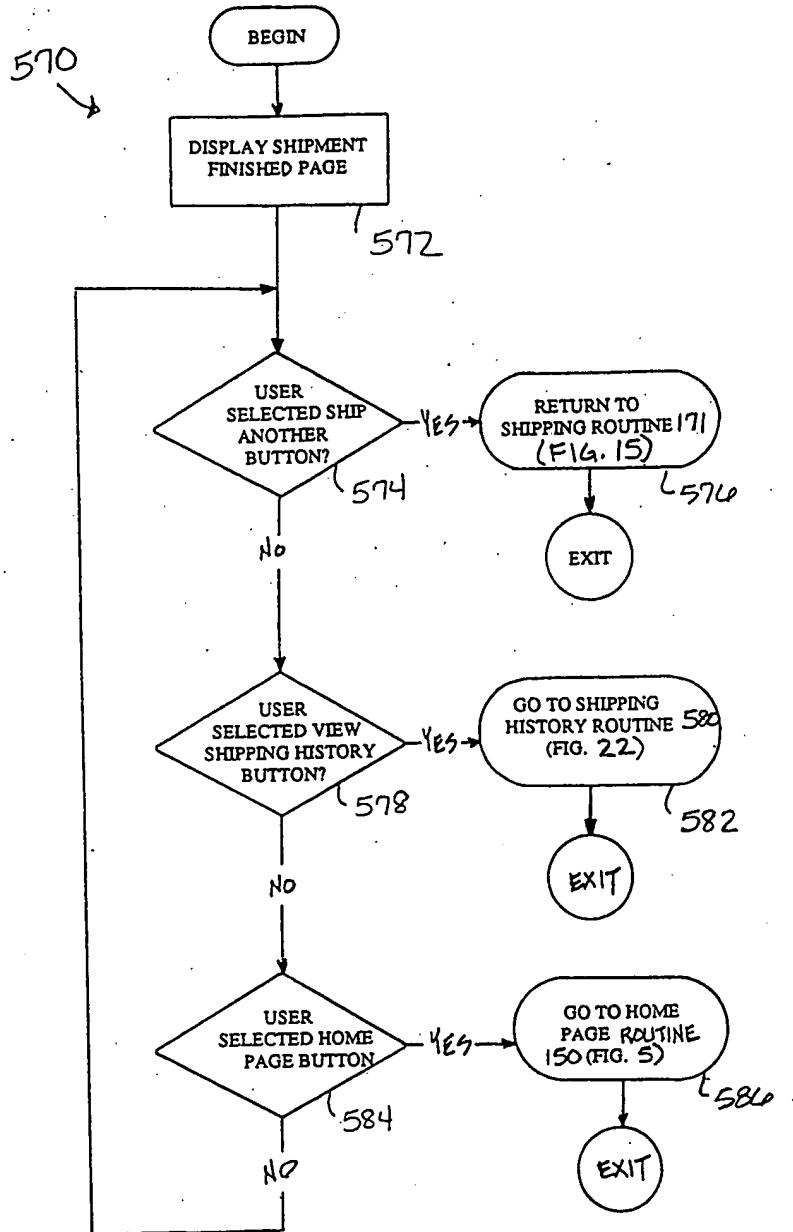
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PRINT Labels / RECEIPT ROUTINE

FIG. 20

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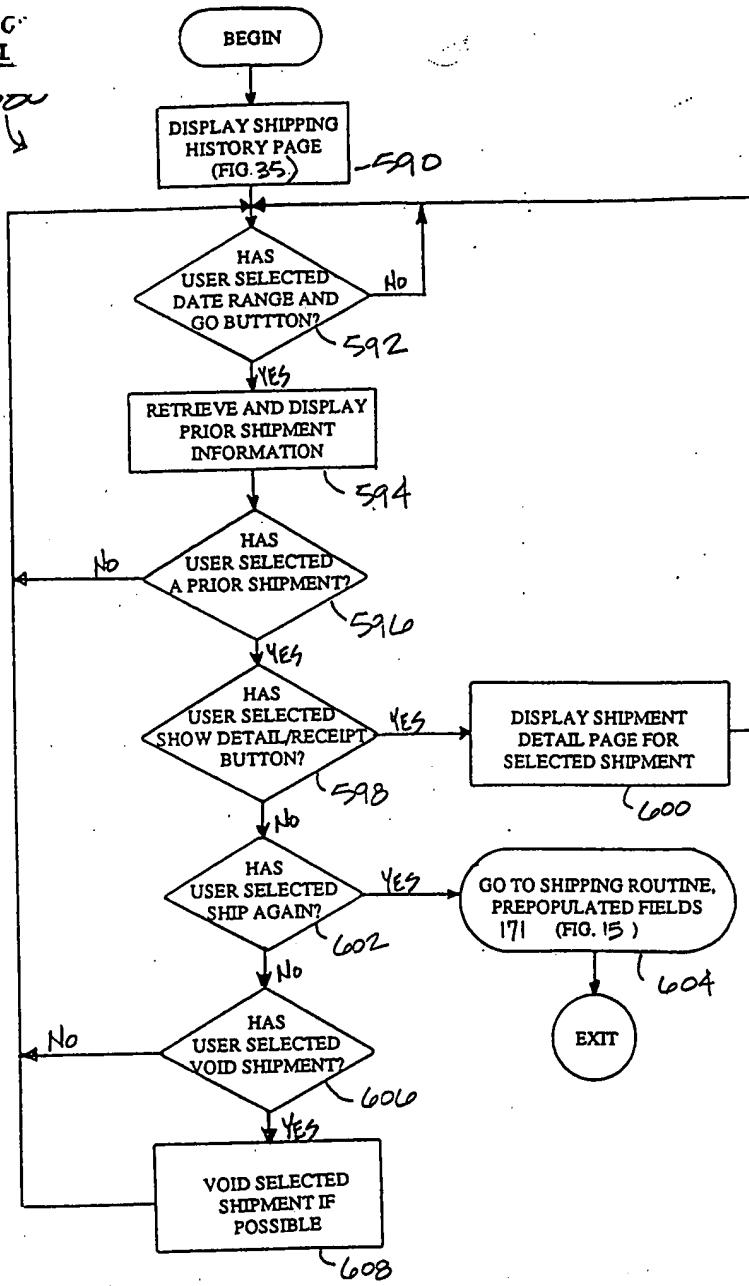


SHIPMENT FINISHED ROUTINE

FIG. 21.

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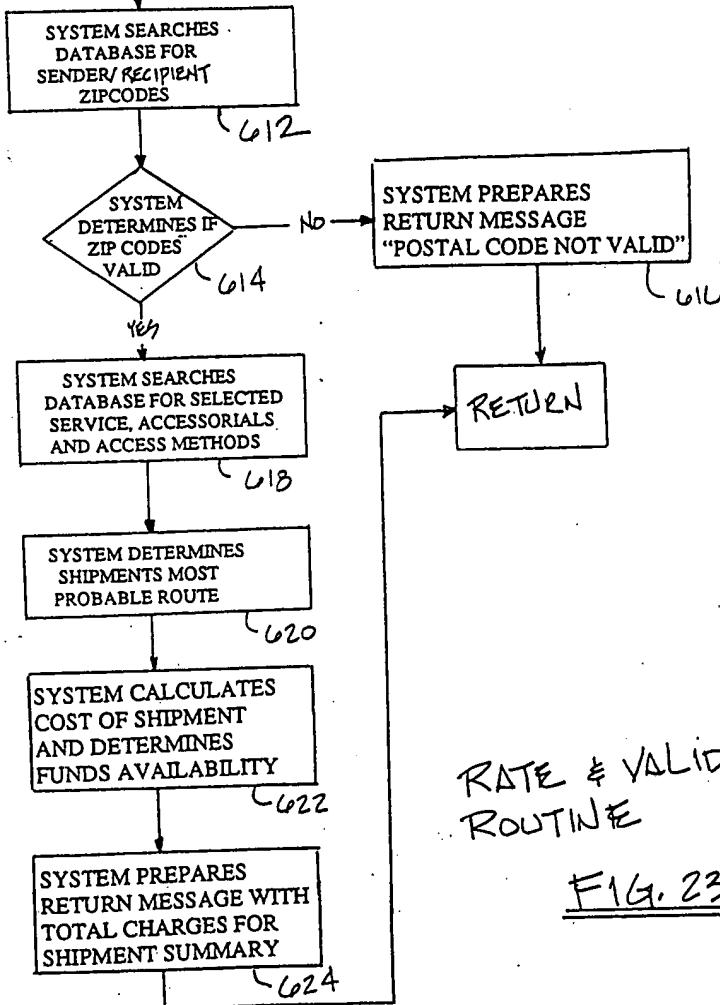


SHIPPING HISTORY ROUTINE

FIG. 22

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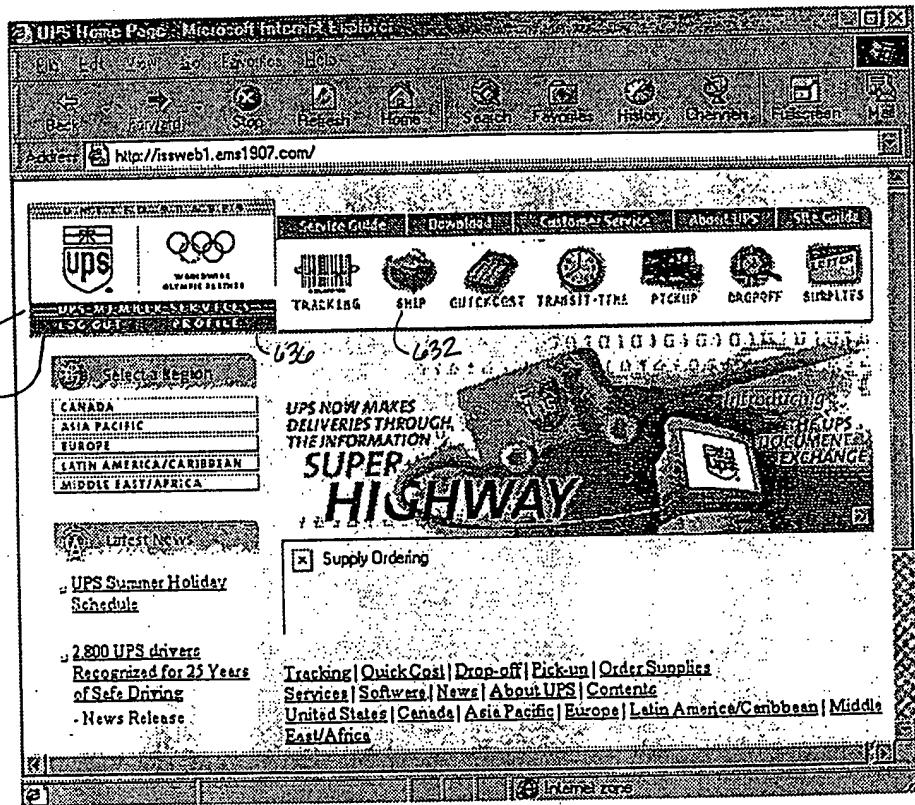


RATE & VALIDATE
ROUTINE

FIG. 23

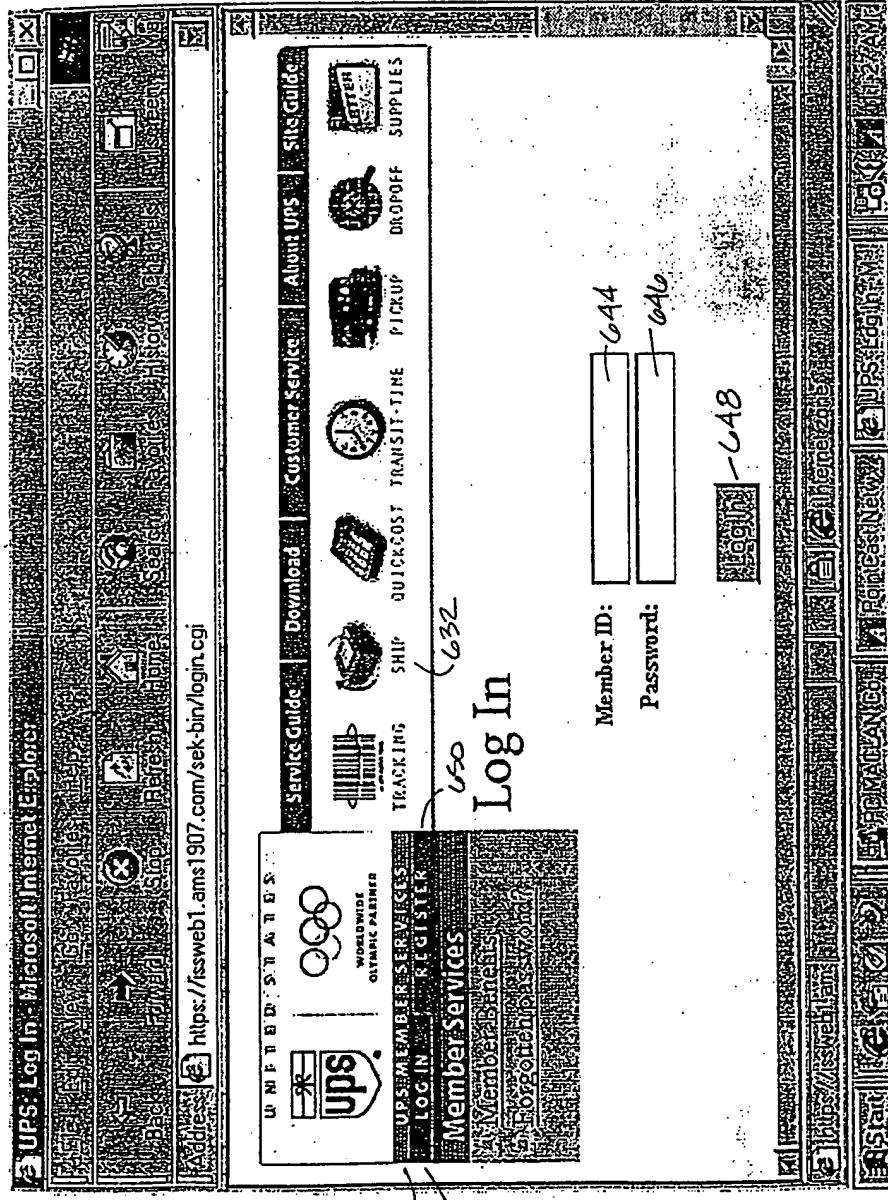
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CODED BY: SODERSON, ROBERT



HOME PAGE
Fig. 24

002000 " 50226160



LOG IN PAGE
Fig. 25

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2) Step Microsoft Internet Explorer
 Back Stop Refresh Stop Home Search Favorites Help
 Address: https://ssweb1.ams1907.com/ups/app/ss/class

UPS - UNITED PARCEL SERVICE OF AMERICA INC.

Service Guide | **Download** | **Customer Service** | **About UPS** | **UPS Guide**

TRACKING | **SHIP** | **OUT-OF-ROUTE** | **TRANSIT TIME** | **PICKUP** | **DROPOFF** | **SUPPLIES**

SHIPPING | **SHIPPING HISTORY** | **HELP**

670 672 672 672 672

Shipping Information

To create a shipment, please complete the form below. Required fields shown in bold. (* are required for international destinations).

SHIP TO 6787

Nickname: -680

Company or Name: ABC Company -682

*Contact Name: John Q. Jones -684

Street Address: 123 A Street -686

Rm., Fl., Apt:

Dept:

City, State/Province: Anytown GA - Georgia -688

Postal Code: 30303

Country: United States Province: -690

*Phone: 404123 4567 Ext. (US, Puerto Rico, and Canada only) -692

Residential address Add to Address Book

SHIPPING INFORMATION PAGE

FIG. 26A

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00000000000000000000000000000000

Ship - Microsoft Internet Explorer

File Edit View Go Favorites Help

Address https://issweb1.ams1907.com/ups/app/iss.class

Residential address Add to Address Book
694 696

SHIP FROM

Origin Address: [Edit](#) - 700
New Co.
Bill X Smith
9 Peachtree St.
37th Fl
37th Fl
Atlanta, GA 30303
US
404 855 3700 2

Return Address: [Edit](#) - 702
New Co.
Bill X Smith
9 Peachtree St.
37th Fl
37th Fl
Atlanta, GA 30303
US
404 855 3700 2

SERVICE DETAILS

Service Type: [101](#) Select Service Type Description of UPS Services
[102](#) Saturday Delivery
[103](#) Request a Package Pickup (Air services only)

FIG. 26B

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Ship - Microsoft Internet Explorer

Address: https://issweb1.ams1907.com/ups/app/iss/class

Service Type:	<input type="checkbox"/> Select Service Type	<input checked="" type="checkbox"/> Description of UPS Services
	UPS Next Day Air	services only)
	UPS Next Day Air Saver	
	UPS 2nd Day Air A.M.	
	UPS 2nd Day Air	
PACKAGE DETAILS	UPS Worldwide Express Letter	-704
Package Type:	<input type="checkbox"/> Select Package Type	-710
Weight:	712	lbs. (not required for UPS Letter Envelopes)
Dimensions:	Only required for customer-supplied packaging	
	Length: [] in. / Width: [] in. / Height: [] in.	-714
	<input type="checkbox"/> Additional Handling required	
Declared Value Insurance:	716 [] (packages covered up to \$100; charges of \$0.35 for each additional \$100, up to \$500 maximum) -718	
Package Reference 1:	717 [] -719	
Package Reference 2:	720 []	
	<input type="button" value="CONTINUE"/>	-722

F I G. 2LOC

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Shipment Summary - Microsoft Internet Explorer

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Back Forward Stop Refresh Home Search Favorites Help

Address https://issweb1.ams1907.com/ups/app/rs.class

Shipment Summary

Please review your shipping summary for accuracy. To modify information select the appropriate edit link.

7267 7287 7327

Ship-To Address <u>Edit</u>	Shipment Origin <u>Edit</u>	Service Type <u>Edit</u>	Total
ABC Company John Q. Jones 123 A Street ATLANTA, GA 30303 US 404 123 4567	New Co. Bill X Smith 9 Peachtree St 37th Fl Atlanta, GA 30303 US 404 855 3700 2	UPS 2nd Day Air Letter	Charges \$7.40
		Delivered By End of 2nd business day guaranteed <small>(Service guarantee is based on today's processing and entry of packages into UPS.)</small>	(734)
	Return Address <u>Edit</u>		-730
	New Co. Bill X Smith 9 Peachtree St 37th Fl		

SHIPMENT SUMMARY PAGE

FIG. 27A

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2 Shipment Summary - Microsoft Internet Explorer

File Edit View Insert Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Channels Unsubscribe

Address: https://issweb1.am1907.com/ups/app/iss.class

PACKAGE SUMMARY

1 of 1	Weight:	LTR	Declared Value Charge: \$1.40
<u>Edit</u>	Oversize:	No	
	Declared Value		
	Amount:	\$500.00	

Saturday Delivery Charge: \$0.00
Total Charges: \$7.40

NEED IT THERE SOONER?

Use UPS 2nd Day Air A.M. Letter to get it there sooner for \$0.75 more.
Use UPS Next Day Air Saver Letter to get it there sooner for \$4.25 more.

There are several Pickup and Drop-off methods available:
740

- Daily Pickup Customers, your driver will pick up your shipment(s) as usual.
- Drop-off Locator, locate self service drop-off boxes or staffed locations.
- On Call Air Pickup, schedule a pickup for your urgent air packages (additional charges apply).

744 → CONTINUE ADD A PACKAGE → 742

(2) https://issweb1.am1907.com/ups/app/iss.class

FIG. 27B

Community - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Address: [http://www.ups.com/locator/taffed/3aletterctr/3acustomercounter/3airservicecounter/3aauthorizedoutlet](#)

746

UPS OLYMPIC PARTNER

Service Guide Download Customer Service About UPS Site Guide

TRACKING QUICK COST TRANSIT TIMES PICKUP DROP-OFF SUPPLIES

Drop-off Locator

748

⑧ You are here: Atlanta, GA 30303

To maneuver the map, click on the directional controls in the map area.

Show	Location	Name / Address	Weekday Latest Drop-Off Time / Operation Hours	Phone Number	Distance (miles)
1	Letter Center	THE HURT BUILDING 50 HURT PLAZA ATLANTA GA, 30303	7:30 PM	1-800-PICK-UPS (1-800-742-5877)	462 feet
2	Letter Center	SUN TRUST BANK 25 PARK PLACE ATLANTA GA, 30303	7:30 PM	1-800-PICK-UPS (1-800-742-5877)	485 feet
3	Letter Center	OFFICE BLDG 58 EDGEWOOD AVE ATLANTA GA, 30303	7:00 PM	1-800-PICK-UPS (1-800-742-5877)	540 feet

752

CONTINUE 754

10

DROP-OFF LOCATOR PAGE
FIG. 28

UPS On Call Air Pickup - Microsoft Internet Explorer

Address: http://www.apps.ups.com/servlet/ODSServlet/oncall-guide.htm

Service Guide | Download | Customer Service | About UPS | UPS Guide

TRACKING | QUICK COST TRANSIT TIRES | PICKUP | DROP-OFF | SUPPLIES

PICKUP REQUEST | PICKUP STATUS

On Call Air Pickup UPS On Call Air Pickup service gives you the convenience of having your shipment picked up.

SCHEDULING INFORMATION

Pickup Location: 30303 *760* (Postal Code)

Pickup Date: Saturday, February 6 *760*

Shipment Ready at: 3 00 AM PM

Pick Up by: 4 00 PM

Continue *770*

UPS On Call Air Pickup is available in most areas. Monday through Friday.

E http://www.ups.com/

Internet

00000000000000000000000000000000

ON CALL PICKUP PAGE

F1a. 29

Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://essweb1.ams1907.com/ups/app/iss.class?Payment 918242493462

UPS Worldwide Shipping Services

TRACKING | SHIP | QUICKGOS | TRANSIT TIME | PICKUP | DROP OFF | SUPPLIES

LOG OUT | PROFILE | SHIPPING | SHIPPING HISTORY | HELP

Payment Information

Please select the payment method you wish to use for this shipment. The information you enter here will be transmitted using a secure connection.

Pay using your Credit Card on file
782 Credit Card American Express 2256 - 784 782

PAY USING EXISTING ACCOUNT

Pay using another Credit Card (required fields are shown in bold)

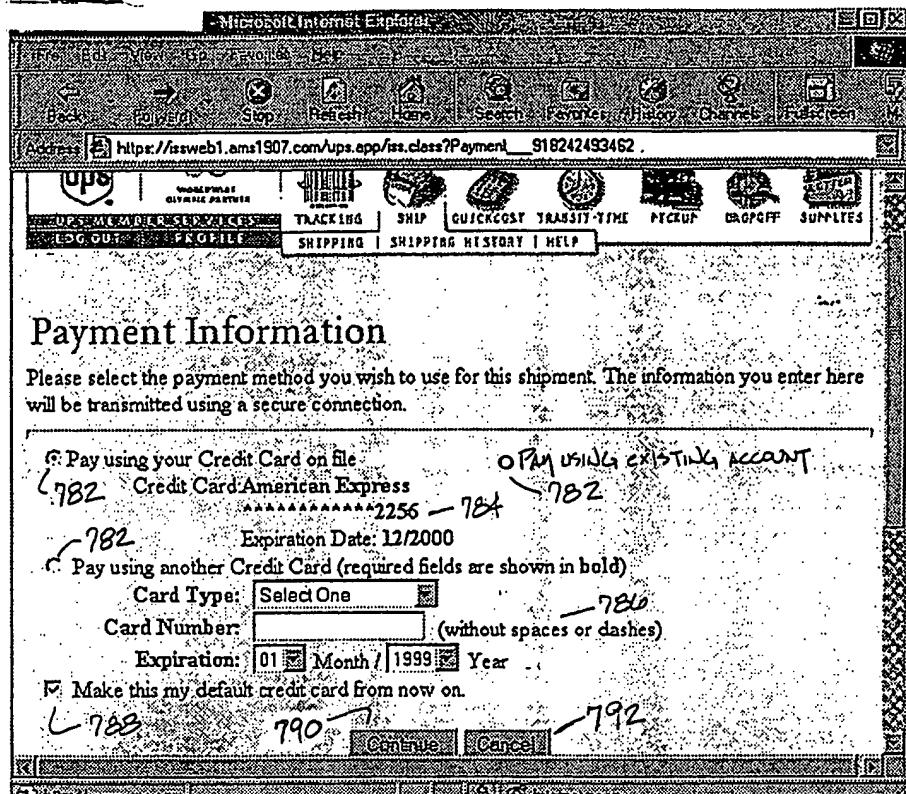
Card Type: Select One 780

Card Number: (without spaces or dashes) 790

Expiration: 01 Month / 1999 Year

Make this my default credit card from now on.

788 790 Continue Cancel 792



Payment Information Page

FIG. 30

Internet Explorer

Address: https://issweb1.ams1907.com/ups.app/iss.class

UPS MEMBER SERVICES PROFILE

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TRACKING | SHIP | QUICKCOST | TRANSIT TIME | PICKUP | DROPOFF | SUPPLIES

SHIPPING | SHIPPING HISTORY | HELP

Confirm Payment

After reading and accepting the Terms and Conditions (Air, Ground, 3 Day Select, International) and charges of this shipment, you will be able to print label(s) for the package(s) in your shipment. Please verify that a laser printer is attached to your computer.

794
Payment Method: American Express 2256 Other Payment Methods
795
Payment Amount: \$6.00
796
 Accept
800
802
 I Do Not Accept

By clicking "I Accept", you agree that your shipment of a letter or packages to destinations within the United States are subject to UPS' most current Terms and Conditions (Air, Ground, 3 Day Select, International) and the Terms of Use of this Internet Shipping System. In addition, this shipment may be subject to the UPS tariff, which is available upon request from UPS.

The total charge for this shipment will be \$6.00. By clicking "I Accept", you accept these charges to your selected method of payment. When you click "I Accept", you will no longer be able to modify this shipment and will print the package label(s).

If you click "I Do Not Accept", neither your UPS account nor your credit card will be charged and you will be returned to the Shipment Summary page, where you may make modifications to this shipment.

[Top of Page](#)

Home | Tracking | Ship | QuickCost | Transit Time | Pickup | Drop-off | Supplies | Service Guide |
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CONFIRM PAYMENT PAGE

Fig. 31

4 Internet Explorer

Address https://issweb1.ams1907.com/ups.epp/iss/class

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UPS OLYMPIC PARTNER

LOG OUT

TRACKING | SHIP | QUICK COST | TRANSIT TIME | PICKUP | DROPOFF | SUPPLIES

SHIPPING | SHIPPING HISTORY | HELP

Print Labels and Receipt

Follow these three steps to complete your shipment. For detailed information on printing labels and receipts, see the Printing Instructions. *→ 810*

1. VIEW AND PRINT LABEL(S)

To view and print the label(s) for your package(s), click the Label button(s).

Label *→ 812*

2. VIEW AND PRINT RECEIPT

Please keep a copy of the receipt for your records. To view and print the receipt, click View/Print Receipt.

View/Print Receipt *→ 814*

3. FINISH YOUR SHIPMENT

To complete your shipment, make sure all your labels and receipt printed correctly. When all your labels and receipts printed successfully, click Finish.

Finish *→ 816*

Top of Page

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PRINT Labels/RECEIPT PAGE

Fig. 32

Shipment Receipt - Microsoft Internet Explorer
http://www.ups.com/ship/ship.htm

Internet Shipping System Receipt - Keep
this for your records

Addresses	Shipment Details	Charges
Ship-To Address Addressee JEP 191 Peachtree St. 37th Floor Atlanta GA 30303 404 818 3700	Label Printed: 2/5/1999 Service Type: UPS 2nd Day Air Letter Billable Wt: LTR Billing Option: American Express XXXX-XXXX-XXXX-2256	Service Charge: \$6.00 Saturday Delivery Charge: \$0.00 Package Options Charges: \$0.00 Total: \$6.00
Shipment Origin Atlanta, GA 30303		
Return Address New Co. Bill X Smith 9 Peachtree St. 37th Fl 37th Fl Atlanta GA 30303 404 855 3700 ext: 2		
Package Details		
1 of 1	Tracking Number: 1ZT007020293820831 Package Type: UPS Letter Dimensions: Declared Value Amount: \$50.00 Weight: LTR Oversize: No Package Reference 1: r4565 Package Reference 2: s778	Declared Value Charge: \$0.00 Add'l Handling: \$0.00

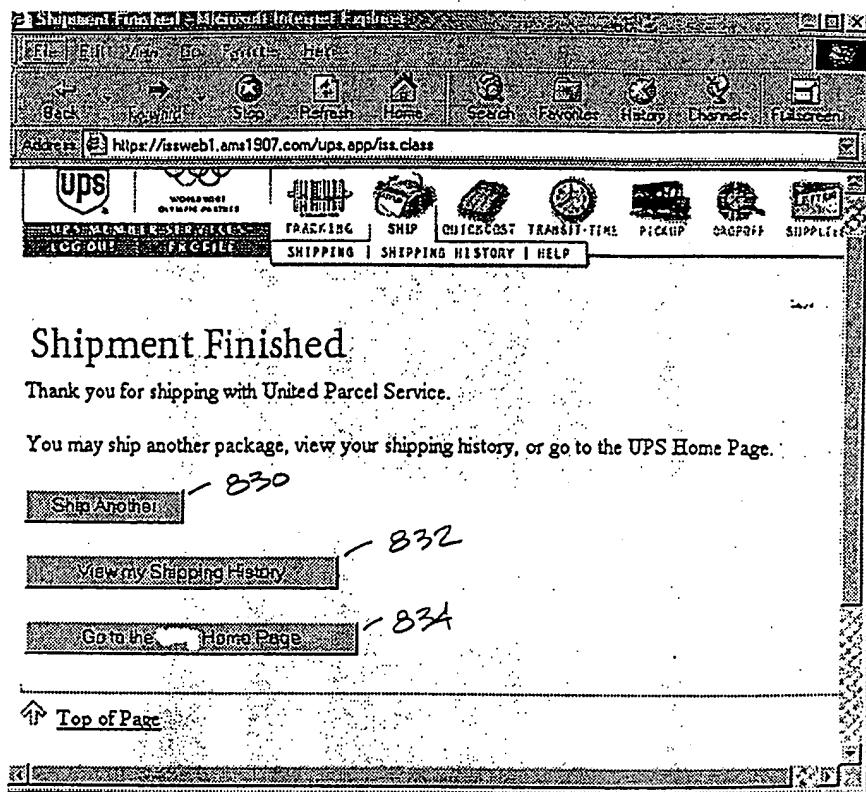
Responsibility for Loss or Damage
Unless a greater value is declared in writing in the space provided on the shipping record provided to UPS, the shipper declares the declared value of each package to be no greater than \$100, which is a reasonable value under the circumstances surrounding the transportation. For each \$100 or fraction thereof of declared value per package in excess of \$100, an additional charge, as stated on the current rate chart, applies. Except if otherwise directed by the shipper, UPS will remit excess valuation charges to an insurance company or company as a premium for shipper's intent cargo insurance at the shipper's account and on its behalf. When UPS does so, claims for loss or damage to the shipper's property will be filed with and settled by UPS on behalf of the applicable insurance company. Shippers Intent Cargo Policies are available for inspection at the office of UPS. Claims not made within nine months after delivery of the package or, in the case of nondelivery, within nine months after a reasonable time for delivery has passed, shall be deemed waived. UPS shall not be liable for any special, incidental, or consequential damages.

All shipments are subject to the terms and conditions contained in the applicable UPS guide to services in effect at the time of shipment and the UPS tariff, which are available upon request.

RECEIPT PAGE

F19. 33

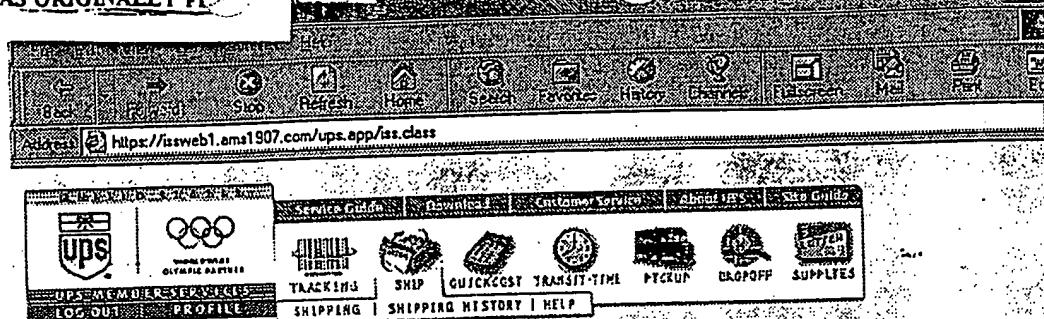
820



SHIPMENT FINISHED PAGE

Fig. 34

B36



Shipping History

Use Shipping History to review, track and void your previous shipments. You can also re-ship using the shipping information from a previous shipment.

BAD 3

Show the Last: Go

842

Select a shipment by checking the corresponding radio button in the left column. Then select the action you wish to perform below.

			SHIPMENT
<input checked="" type="radio"/>	02/04/1999	1ZT002550190175054	JONES AND ASKEW
<input checked="" type="radio"/>	01/26/1999	1ZT002550190120040	UPS TEST } 844
<input checked="" type="radio"/>	01/26/1999	1ZT002551395075032	UPS TEST

Show the Last: Go

846

Show Detail Receipt Ship Again Void Shipment

L850

L852

L854

↑ Top of Page

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SHIPPING HISTORY PAGE

Fig. 35

**PRINT OF DRAWING
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856

PRINT OF DRAWING AS ORIGINALLY FILED

856

This page shows the details from a single shipment and is a duplicate of the shipment receipt.

856 858

Addresses	Shipment Details	Charges
Ship-To Address JONES AND ASKEW JEFF YOUNG 191 PEACHTREE STREET 57TH FLOOR PATENT ATLANTA GA 30303 04-818-3700	Label Printed: 2/4/1999 Service Type: UPS Next Day Air Letter Extended Area: No Billable Wt: LTR Billing American Express Option: 1006	Service Charge: Saturday Delivery Charge: \$0.00 Package Options Charges: \$1.40 Total: \$13.15

SHIPMENT DETAILS PAGE
FIG. 36A.

**PRINT OF DRAWING
AS ORIGINALLY FILED**

Shipment Details - Microsoft Internet Explorer

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channel Help

https://ssweb1.ams1907.com/ups/app/ss.class

Package Details

1 of 1 Tracking Number: 1ZT002550190175054 Declared Value Charge: \$1.40
Add'l Handling: \$0.00
L802

Package Type: UPS Letter
Dimensions:
Declared Value Amount: \$500.00
Weight: LTR
Oversize: No
Package Reference 1: TEST PACKAGE
Reference 2: FOR PATENT
Package Reference 2: TEST REFERENCE 2

Responsibility for Loss or Damage
Unless a greater value is declared in writing in the space provided on the shipping record provided to UPS, the shipper declares the declared value of each package to be no greater than \$100, which is a reasonable value under the circumstances surrounding the transportation. For each \$100 or fraction thereof declared value per package in excess of \$100, an additional charge, as stated on the current rate chart, applies. Except as otherwise directed by the shipper, UPS will remit excess valuation charges to an insurance company or company as a premium for shipper's interest cargo insurance for the shipper's account and on its behalf. When UPS does so, claims for loss of or damage to the shipper's property will be filed with and settled by UPS on behalf of the applicable insurance company. Shipper's Interest Cargo Policies are available for inspection at the office of UPS. Claims not made within nine months after delivery of the package or, in the case of nondelivery, within nine months after a reasonable time for delivery has elapsed, shall be deemed waived. UPS shall not be liable for any special, incidental, or consequential damages.

All shipments are subject to the terms and conditions contained in the applicable UPS guide to services in effect at the time of shipment and the UPS tariff which are available upon request.

Book a Shipment | Return | View Receipt
L800 L802

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ISS 01.00.57

Fig. 36B

**PRINT OF DRAWINGS
AS ORIGINALLY F.**

870 } HILL X SMITH
NFW (CO)
414 855 3700 FAX 1
9 PEACHTREE ST.
ATLANTA GA 30303

1 OF 1
1
874

872 } SHIP JOHN Q. JONES 404 123 4567
TO: ABC COMPANY
123 A STREET
ATLANTA GA 30303

878 }
880 }

876 }
884 }

882 → GA 3002-00

2 → 886

UPS 2ND DAY AIR
TRACKING #: LZ T00 702 02 9000 1016

BILLING: PREPAID - 9.00

902
Package Reference 1: my reference no. is xxx-12345

TM

904

Label Display Page
Fig. 37